

Teamwork Makes the Dream Work

Wednesday March 19th Beth Atwood MSN-Ed, RN, CNE, CPHQ





- MULTIDISCIPLINARY TEAMS
- DELEGATION
- MANAGING DISRUPTIVE BEHAVIORS

Multidisciplinary Teams

Enhance communication and collaboration among healthcare professionals to improve patient outcomes.

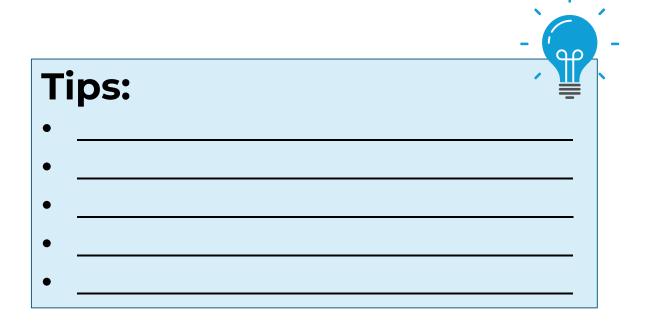
Components for Collaboration

- 1. Design & define
- 2. Manage
- 3. Sustain
- 4. Train & feedback
- 5. Manage team boundaries
- 6. Manage organizational context



What does this mean for you?

"...high-functioning teams... are related to clear role definition, timely information..., mutual respect among team members, consistent feedback, and participation of patient and/or family on the team (Giddens, 2021).



Delegation

Develop skills to effectively delegate tasks to appropriate team members, ensuring efficient and high-quality patient care.

The Five Rights

- 1. The right _____
- 2. The right _____
- 3. The right _____
- 4. The right _____
- 5. The right _____

CURE Prioritization

- Critical needs
- Urgent needs
- Routine needs
- Extras

Managing Disruptive Behaviors

Develop strategies to manage disruptive behaviors ensuring a respectful and supportive environment for all.

Disruptive Behavior



What has been your experience with disruptive behaviors in the workplace?

Disruptive Behavior Cont.

• Use this **GAINS mnemonic** to help identify verbal and non-verbal signs and symptoms indicating potentially escalating behavior.

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Debrief & Summarize

What are some themes you've identified during this discussion?

Roundtable – what is at least one thing you are going to take back to implement in your practice?

References Fabi, R. & Johnson, S.M. (2024). *Responding effectively to disruptive patient behaviors: Beyond behavior contracts*. JAMA. 331(10): 823-824. doi:10.1001/jama.2024.0216

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THANK YOU