

NEBRASKA CRITICAL ACCESS HOSPITALS &
RURAL HEALTH CLINICS CONFERENCE ON QUALITY



2024

QUALITY CONFERENCE

Welcome to the 2024 Nebraska CAHs & RHCs Conference on Quality

LOCATION:

Younes Conference Center South | [416 Talmadge St, Kearney, NE 68845](#)

TARGET AUDIENCE:

Quality Leaders, Nursing Leaders, Clinic Managers, Pharmacists, CEO's, Providers, Board Members

OVERVIEW:

This program has been designed to meet the education needs of health care professionals including hospital and clinic quality and nursing leaders, pharmacists, CEO's, governing board members and providers. This program will focus on national and state best practices and create intentional thought around the role of CAH Quality in the future of Nebraska health care.

REGISTRATION:

[Click here](#) for more information and to register for the conference.

LODGING:

For overnight accommodations, there is a block of rooms available at the Comfort Inn & Suites for the nights of Wednesday & Thursday, November 13 & 14, 2024 at the rate of \$129.95 + tax/per night. Please call the Comfort Inn at 308-236-3400 no later than October 24, 2024. After that date, rates cannot be guaranteed.

Accredited Continuing Education



ACCREDITATION STATEMENT

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and the Nebraska Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

CREDIT DESIGNATION FOR NURSING

AXIS Medical Education designates this continuing nursing education activity for a maximum of 12.25 contact hours.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

QUALITY PROFESSIONALS

This program is pending approval by the National Association for Healthcare Quality (NAHQ) to provide CPHQ CE credit.

HEALTHCARE EXECUTIVES/ACHE-QUALIFIED

ACHE Qualified Education credit must be related to healthcare management (i.e., it cannot be clinical, inspirational, or specific to the sponsoring organization). It can be earned through educational programs conducted or sponsored by any organization qualified to provide education programming in healthcare management. Programs may be sponsored by ACHE, chapters, or other qualified sources, whether the programming is face-to-face or distance offerings (webinars, online seminars, self-study courses, etc.). You will receive a certificate of completion for 12.25 hours.

AXIS CONTACT INFORMATION

For information about the accreditation of this program please contact AXIS info@axismeded.org.

DISCLAIMER

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

REQUIREMENTS FOR CREDIT:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by December 15, 2024. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print

DISCLOSURE OF RELEVANT FINANCIAL RELATIONSHIPS

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers, and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The faculty listed below reported no relevant financial relationships or relationships they have had with ineligible companies of any amount during the past 24 months.

NAME OF FACULTY OR PRESENTER

| | |
|--|---------------------------------------|
| Nicole Bianchi | Valerie Hangman BSN, RN, CPHQ |
| Sydney Carraher, DNP, APRN-NP, NNP-BC | John Greenwood |
| Maxcey Smith BSN, RN, CPHQ | Amy Thimm RN, MSHSM |
| Barb Petersen DNP, MSN, APRN-BC, CPHQ | Jared Chaffin CFO, CEO |
| Jan Rains RN, CPHQ | Ryan Larsen EdD, MHA, MBA, FACHE |
| Kayleigh Allen, CSW | Jenn Mau MSN, RN, CRHCP |
| Laura Bateman MSN, CPHQ | Linda Emmanuel BSN, RN |
| Cassie Gasseling | Brady Beecham, MD, MPH |
| Lisa Schuetze BA, RN | Danelle Ehrisman RT, R, M, CT, BD, MR |
| Sharon Leners BSN, RN | Angie Barber MHA, BSN, RN-BC, CPHQ |
| Dana Steiner MSN, MBA, CPHQ | Amber Kavan BSN, RN, CPHQ |
| Matt Lentz MSN, RN | Charlotte Marks BSN, RN |
| Stephen Mohring MD, FACP | Emily Barr, OTD, MBA, OTR/L, BCG |
| Stacey Ocander EdD | Marty Fattig, MHA |
| Carla Snyder, MT(ASCP), SBB, MHA, CPHQ | |

Leslie Eiland, MD reported the following relevant financial relationships or relationships they have had with ineligible companies of any amount during the past 24 months: Research grant from Dexcom.

The **directors, planners, managers and reviewers** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

| <u>NAME OF PLANNER/MANAGER</u> | <u>REPORTED FINANCIAL RELATIONSHIP</u> |
|--|--|
| Amber Kavan, BSN, RN, CPHQ | Nothing to disclose |
| Dana Steiner, BSN, MBA, CPHQ | Nothing to disclose |
| Tiffani Cullin, MSW | Nothing to disclose |
| Holly M. Hampe, DSc., RN, MHA, MRM, CHCP | Nothing to disclose |
| Dee Morgillo, MEd, MT(ASCP), CHCP | Nothing to disclose |

Agenda - November 14

8:55 A.M. - 9:00 A.M.

WELCOME

Nancy Jo Hansen DHHS - Office of Rural Health

9:00 A.M. - 10:15 A.M.

BRAVERY + LEADERSHIP: USING BRAVERSHIP® TO CREATE A COMPETITIVE ADVANTAGE FOR LEADERS

Nicole Bianchi Chief Bravery Officer and Tough Talk Expert | Nicole Bianchi Speaks

DESCRIPTION:

Bravery is a skill, and Leadership is an action, without the skill it can be impossible to take action. You were built to stand out with bravery, live out loud, and take action. Change is here to stay and we have a choice to embrace uncertainty or leave it to chance. Discover the secrets of leading with intention, embracing risks, and making bold decisions that inspire and empower those around you.

OBJECTIVES:

- Discuss what gets in the way of being brave
- Identify how the Bravership mindset creates a competitive advantage for leaders
- Develop behaviors + habits to make bolder choices

*First 100 participants will receive a book!

10:15 A.M. - 10:30 A.M.

BREAK

10:30 A.M. - 11:15 A.M.

FROM PREGNANCY TO POSTPARTUM: CLOSING THE GAP IN PERINATAL DEPRESSION SCREENING

Sydney Carraher DNP, APRN-NP, NNP-BC | Nebraska Perinatal Quality Improvement Collaborative

OBJECTIVES:

- Review common maternal mental health disorders during the perinatal period
- Describe best practices for perinatal mental health screening
- Identify strategies and resources available to implement comprehensive perinatal mental health screening

11:15 A.M. - 12:00 P.M.

READMISSIONS REDUCTION STRATEGIES: PEELING BACK THE LAYERS

Barb Petersen DNP, MSN, APRN-BC, CPHQ | Great Plains Health

OBJECTIVES:

- Define the metrics utilized to focus on reducing hospital readmissions
- Explain the readmissions current state nationally, and relative to Nebraska hospitals and clinics
- Define the importance and tactics to reduce hospital patient readmissions
- Define the importance of a care management team approach to reducing hospital readmissions

12:00 P.M. - 1:15 P.M.

AWARDS LUNCHEON:

- Top CAH Hospitals in Nebraska
- QI Residency Graduate Recognition
- HQIC Wrap-Up Recognition
- Age-Friendly Recognition
- Connect with Exhibitors

Agenda - November 14 - Hospital Sessions

1:15 P.M. - 1:45 P.M.

NATIONAL PEDIATRIC READINESS QUALITY INITIATIVE

Maxcey Smith BSN, RN, CPHQ | Nemaha County Hospital

OBJECTIVES:

- Summarize the National Pediatric Readiness Quality Initiative
- Review areas needing improvement based on the National Pediatric Readiness Project Assessment
- Define the quality improvement measures being used to track progress
- Discuss next steps and future plans for sustaining and advancing pediatric care within the organization

1:45 P.M. - 2:15 P.M.

PATIENTS WITHOUT PRIMARY CARE PROVIDER IN THE EMERGENCY DEPARTMENT

Jan Rains RN, CPHQ | Beatrice Community Hospital

Kayleigh Allen CSW | Beatrice Community Hospital

OBJECTIVES:

- Discuss how to provide structure to improve no primary care provider in the ED utilizing Lean Six Sigma DMAIC process
- Discuss approaches to improve the workflow process between the Emergency Department and the Clinic
- Outline strategies to improve communication between inter-departmental disciplines

2:15 P.M. - 2:30 P.M.

BREAK

2:30 P.M. - 3:00 P.M.

SWINGBED PROGRAM

Laura Bateman MSN, CPHQ | Kimball Health Services

Cassie Gasseling CPA, Chief Executive Officer, Chief Financial Officer | Kimball Health Services

OBJECTIVES:

- Define swingbed
- Review swingbed regulatory requirements
- Discuss swingbed documentation
- Identify benefits of a swingbed program to a CAH

3:00 P.M. - 3:30 P.M.

C.U.T THE FLUFF OUT OF INFECTION CONTROL AND EMERGENCY PREPAREDNESS

Valerie Hangman BSN, RN, CPHQ | Providence Medical Center

OBJECTIVES:

- Review four ways to get started on any topic when you feel lost
- Review a template to C.U.T. the fluff out
- Identify options to get people on the team

Agenda - November 14 - Hospital Sessions

3:30 P.M. - 4:00 P.M.

OUR JOURNEY TO BECOMING AN REH

Amy Thimm RN, MSHSM | Friend Community Healthcare System

Jared Chaffin Chief Financial Officer & Chief Executive Officer | Friend Community Healthcare System

OBJECTIVES:

- Outline the process of application for REH including roles
- Explore resources to assist with the process
- Discuss how to write an REH action plan
- Review pre and post planning for financial success

4:00 P.M. - 4:30 P.M.

BILLION PILL PLEDGE: MODELING THE WAY NATIONALLY FOR OPIOID PREVENTION

John Greenwood Chief Operating Officer | Goldfinch Health

OBJECTIVES:

- Define enhanced recovery strategies and how they optimize surgery outcomes leading to improved patient health outcomes, savings in health care costs, and a reduction in the need for opioids post surgery
- Identify alternatives to opioids and opioid-sparing protocols – including multi-modal pain management
- Examine how a first-dose primary prevention program can decrease opioid misuse and diversion

4:30 P.M. - 4:45 P.M.

WRAP-UP

Agenda - November 14 - Clinic Sessions

1:15 P.M. - 1:45 P.M.

MISSING PIECES IN THE RURAL BEHAVIORAL HEALTH PUZZLE

Ryan Larsen EdD, MHA, MBA, FACHE | Community Medical Center

OBJECTIVES:

- Review the continuum of services necessary to support behavioral health
- Discuss the gaps in services that challenge rural communities
- Identify potential solutions to fill gaps
- Examine research data on intranasal esketamine as a treatment for depression in rural areas

1:45 P.M. - 2:15 P.M.

DEVELOPING, MAINTAINING, AND PROGRESSING A DIABETIC POPULATION IN AN RHC

Jenn Mau MSN, RN, CRHCP | Jefferson Community Health & Life

OBJECTIVES:

- Explain strategies to identify your diabetic population
- Review what information is needed on your registry of patients and what to do with it
- Discuss how quality can impact a diabetic patient's health care

2:15 P.M. - 2:30 P.M.

BREAK

2:30 P.M. - 3:00 P.M.

VACCINES IN RURAL NEBRASKA: ADDRESSING HESITANCY AND EMBRACING INNOVATION

Brady D. Beecham MD, MPH | Gothenburg Health

OBJECTIVES:

- Discuss the current state of vaccine epidemiology in Nebraska, with a focus on changes and trends post-COVID
- Review available vaccines, and present the latest advancements in vaccine science
- Identify common reasons for vaccine hesitancy in rural communities
- Examine evidence-based strategies for health care providers to address these concerns
- Outline actionable steps for rural clinics to improve vaccine communication and increase vaccination rates within their communities

3:00 P.M. - 3:30 P.M.

CREATING PARTNERSHIPS TO IMPROVE LUNG CANCER SCREENING RATES

Danelle Ehrisman RT, R, M, CT, BD, MR | Franciscan Healthcare

OBJECTIVES:

- Identify a need to enhance the Lung Cancer Screening program
- Establish the actions required to accomplish a Lung Cancer Screening program
- Analyze the outcomes and key lessons learned from the execution
- Determine the next steps for the program's sustainability

Agenda - November 14 - Clinic Sessions

3:30 P.M. - 4:00 P.M.

CONNECTING TO IMPACT CARDIOVASCULAR DISEASE IMPROVEMENT THROUGHOUT NEBRASKA

Sharon Leners BSN, RN | Bryan Health Connect

Lisa Schuetze BA, RN | Bryan Health Connect

OBJECTIVES:

- Explain the role of value-based care and its importance in enhancing health care delivery and outcomes
- Discover the impact of collaboration to improve cardiovascular disease.
- Review effective strategies for implementing targeted interventions into the clinical setting

4:00 P.M. - 4:30 P.M.

CERVICAL CANCER SCREENING

Kayleigh Allen CSW | Beatrice Community Hospital and Health Center

Angie Barber MHA, BSN, RN-BC, CPHQ | Beatrice Community Hospital and Health Center

OBJECTIVES:

- Provide structure to improve cervical cancer screening utilizing Lean Six Sigma DMAIC process
- Improve workflows between providers internal and external clinics
- Improve inter-departmental workflows
- Standardize outreach to patients

4:30 P.M. - 4:45 P.M.

WRAP-UP

Agenda - November 15

8:15 A.M. - 8:30 A.M.

OPENING STATEMENTS

8:30 A.M. - 9:00 A.M.

KEEPING YOU IN THE KNOW – NEBRASKA UPDATES

Dana Steiner MSN, MBA, CPHQ | Nebraska Hospital Association

Amber Kavan BSN, RN, CPHQ | Nebraska Hospital Association

Matt Lentz MSN, RN | Nebraska Hospital Association

OBJECTIVES:

- Evaluate the 12th scope of work program and evaluation
- Introduce the 13th scope of work for the CMS quality grant
- Review progress on LB1087 quality program
- Review Nebraska specific data points and identify opportunities for improvement

9:00 A.M. - 9:30 A.M.

CONFIDENCE IN VALUE-BASED CARE – A REAL-WORLD SIMULATION

Leslie Eiland MD | University of Nebraska Medical Center \ Nebraska Medicine

Stephen Mohring MD, FACP | University of Nebraska Medical Center \ Nebraska Medicine

OBJECTIVES:

- Identify the challenges that rural PCPs, NPs, and PAs face while balancing value-based care in a primarily fee-for-service landscape
- Explain diabetes as a primary driver of quality-related metrics
- Create a vision for fee-for-service and value-based care revenue streams for future success

9:30 A.M. - 10:00 A.M.

AGE-FRIENDLY COMMUNITY IN MCCOOK NEBRASKA

Charlotte Marks BSN, RN | Community Hospital

OBJECTIVES:

- Review what Age-Friendly Health Systems is, how it is implemented, and how it impacts the elderly patient
- Explain what health communities are and how they connect a community
- Discuss the implementation process of the health community within McCook
- Examine and review the learning opportunities from the implementation and current outcomes

10:00 A.M. - 10:15 A.M.

BREAK

10:15 A.M. - 11:00 A.M.

EXPANDING THE WORKFORCE THROUGH CREATIVE DISRUPTION

Stacey Ocander EdD | Nebraska Hospital Association

OBJECTIVES:

- Discuss the current Scope of Practice for both licensed and unlicensed health care professionals in Nebraska
- Review the 6 projects NHA has created under LB227 and hear about success
- Explore creative ideas for moving the workforce shortage from reactive to preventive

Agenda - November 15

11:00 A.M. - 12:00 P.M.

AGRISAFE'S TOTAL FARMER HEALTH MODEL: A HOLISTIC APPROACH TO SERVING MIDWEST FARMERS, RANCHERS, AND THEIR FAMILIES

Linda Emmanuel BSN, RN | AgriSafe Network

OBJECTIVES:

- Examine the unique occupational health exposures and stressors related to the work and lifestyle of farming and ranching
- Apply concepts of the Total Farmer Health Model in strategizing community-based education and outreach practices
- Identify two disparities related to the mental well-being of the agricultural population
- Identify two evidence based best practice suicide prevention training courses as practical interventions for health care professional implementation

12:00 P.M.

SPECIAL ANNOUNCEMENT

Jed Hansen – Announcement of Nurse Scholar Scholarships

Optional Add On - November 13 (Sponsored by NAHQRS)

1:00 P.M. - 4:30 P.M.

with one 15 minute break



Nebraska Association for Healthcare
Quality, Risk and Safety

4:30 P.M. - 6:00 P.M.

HOW TO ENGAGE THE C-SUITE IN PATIENT SAFETY

Emily Barr OTD, MBA, OTR/L, BCG | Nebraska Coalition for Patient Safety

Carla Snyder MT(ASCP), SBB, MHA, CPHQ | Nebraska Coalition for Patient Safety

Marty Fattig MHA | Nemaha County Hospital

OBJECTIVES:

- Explain the imperative for creating a culture of safety to reduce harm to patients and the workforce.
- Review the key components of the National Action Plan to Advance Patient Safety.
- Discuss the recommendations and implementation tactics outlined for Culture, Leadership, and Governance in the action plan.
- Describe the leadership domains found in the American College of Healthcare Executives' Leading a Culture of Safety which require CEO focus and dedication to develop and sustain a culture of safety in an organization.
- Outline foundational and sustaining strategies that create and support a culture of safety.
- Evaluate strategies a quality leader can use to engage and influence their organization's leaders for support of quality and patient safety initiatives.

SOCIAL HOUR | NAHQRS SPONSORED MEMBERS SOCIAL HOUR TO FOLLOW COMPLETION OF PRE-CONFERENCE UNTIL 6:00 PM

Your Conference Faculty

NICOLE BIANCHI

Nicole Bianchi Speaks

SYDNE CARRAHER, DNP, APRN-NP, NNP-BC

Nebraska Perinatal Quality Improvement Collaborative

BARB PETERSEN, DNP, MSN, APRN-BC, CPHQ

Great Plains Health

MAXCEY SMITH BSN, RN, CPHQ

Nemaha County Hospital

JAN RAINS RN, CPHQ

Beatrice Community Hospital and Health Center

KAYLEIGH ALLEN, CSW

Beatrice Community Hospital and Health Center

LAURA BATEMAN MSN, CPHQ

Kimball Health Services

CASSIE GASSELING

Kimball Health Services

VALERIE HANGMAN BSN, RN, CPHQ

Providence Medical Center

AMY THIMM RN, MSHSM

Friend Community Healthcare System

JARED CHAFFIN

Friend Community Healthcare System

JOHN GREENWOOD

Goldfinch Health

RYAN LARSEN, EDD, MHA, MBA, FACHE

Community Medical Center

JENN MAU, MSN, RN, CRHCP

Jefferson Community Health & Life

BRADY D. BEECHAM, MD, MPH

Gothenburg Health

DANELLE EHRISMAN, RT, R, M, CT, BD, MR

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LISA SCHUETZE, BA, RN

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Nebraska Hospital Association

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Nebraska Coalition for Patient Safety

MARTY FATTIG, MHA

Nemaha County Hospital

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