

New Nurse Residency Program

for new graduate nurses who have been a nurse <2 years

March 18-19, 2025
York General Hospital, York, NE



YOUR FACULTY

Amber Kavan, BSN, RN, CPHQ

Director of Quality

Nebraska Hospital Association

Dana Steiner, BSN, MBA, CPHQ

Senior Director of Quality

Nebraska Hospital Association

Tina Pate, MSN, RN, CEN

Chief Nursing Officer

Great Plains Health

Donna Armknecht, RN, MSN

Director of Quality and Compliance

Syracuse Area Health

Molly Herzberg, MSN, RN

Chief Nursing Officer

Community Hospital (McCook)

Jenna Watson, RN, BSN

Director of Quality

Memorial Hospital (Aurora)

Beth Atwood, MSN-Ed, RN, CNE

Curriculum Integration Specialist

Galen College of Nursing

REGISTRATION

Register [here](#) for the conference.

CEU INFORMATION

The CEU information will be available at a later date.

LODGING INFORMATION

Hotel: Holiday Inn Express

Address: [4020 Grad Avenue, York, NE 68467](#)

Room Rate: \$140 + tax per room/night

Hotel Registration Cutoff: February 25, 2025

To make a reservation, please call Kreig Schmidt, Front Office Manager, at (402) 745-6272.

AGENDA AT A GLANCE

MARCH 18, 2025

9:30 a.m. – 9:55 a.m.

Registration

9:55 a.m. – 10:00 a.m.

Welcome

*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association
Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

10:00 a.m. – 11:15 a.m.

Where Are We Now?

Current State of Practice for New Nurses in Nebraska

Tina Pate, MSN, RN, CEN, Chief Nursing Officer, Great Plains Health

11:15 a.m. – 12:30 p.m.

Flipping the Script: Transitioning from Academics to Workforce

Donna Armknecht, RN, MSN, Director of Quality and Compliance, Syracuse Area Health

12:30 p.m. – 1:00 p.m.

Lunch

1:00 p.m. – 2:30 p.m.

Talk the Talk: Effective Communication Strategies

Molly Herzberg, MSN, RN, Chief Nursing Officer Community Hospital (McCook)

2:30 p.m. – 2:40 p.m.

Break

2:40 p.m. – 4:00 p.m.

Pulling it all Together: Apply What You've Learned

Jenna Watson, RN, BSN, Director of Quality, Memorial Hospital (Aurora)

4:00 p.m.

Wrap-up, Take Aways

Social Hour at La Cocina

MARCH 19, 2025

9:00 a.m. – 9:05 a.m.

Day 1 Review – Q&A

*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association
Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

9:05 a.m. – 10:30 a.m.

Walk the Walk: Why is Quality Important?

*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association
Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

10:30 a.m. – 10:40 a.m.

Break

10:40 a.m. – 11:40 a.m.

Teamwork Makes the Dream Work

Beth Atwood, MSN-Ed, RN, CNE, Curriculum Integration Specialist, Galen College of Nursing

11:40 a.m. – 12:00 p.m.

Wrap-up, Take Aways

9:30 a.m. – 9:55 a.m.

Registration

9:55 a.m. – 10:00 a.m.

Welcome

Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association

Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association

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Where Are We Now?

Current State of Practice for New Nurses in Nebraska

Tina Pate, MSN, RN, CEN, Chief Nursing Officer, Great Plains Health

Dive into self-discovery with introspection and self-reflection, exploring strengths and weaknesses through engaging activities. Uncover insights into current preceptor experiences, identifying areas for enhancement while cultivating a robust professional identity.

OBJECTIVES:

- Discuss the current state of nursing workforce in Nebraska.
- By the end of the presentation students will understand the importance of preceptor experiences.
- Discuss the opportunities for improving preceptor and orientation program.

11:15 a.m. – 12:30 p.m.

Flipping the Script: Transitioning from Academics to Workforce

Donna Armknecht, RN, MSN, Director of Quality, Syracuse Area Health

Navigate the transition from academia to the workforce with finesse. Delve into essential skills like prioritization, time management, and work-life balance, while bolstering confidence and professional identity. Learn to adapt seamlessly through cross-training opportunities.

OBJECTIVES:

- Identify strategies to successfully transition from academics to the workforce.
- Review tools and resources to support becoming a confident and enthusiastic nurse in your organization.
- Review tools to assist with managing your time and being a change agent across your organization.

12:30 p.m. – 1:00 p.m.

Lunch

1:00 p.m. – 2:30 p.m.

Talk the Talk: Effective Communication Strategies

Molly Herzberg, MSN, RN, Chief Nursing Officer Community Hospital (McCook)

Master the art of communication with proven strategies. From TeamSTEPPs and AIDET techniques to perfecting shift reports and bedside rounding, gain confidence in calling doctors and navigating crucial conversations with finesse.

OBJECTIVES:

- Identify tools to use for improved communication.
- Apply tools into their practice to improve communication and provide patient safety.
- Review strategies to be successful advocates for your patients and team.

2:30 p.m. – 2:40 p.m.

Break

2:40 p.m. – 4:00 p.m.

Pulling it all Together: Apply What You've Learned

Jenna Watson, RN, BSN, Director of Quality, Memorial Hospital (Aurora)

Synthesize your knowledge through evidence-based practice and clinical guidelines such as Milliman and Interqual. Embrace patient family engagement and safe mobility practices while fostering a culture of continuous learning, even during downtime. Hone critical thinking skills through immersive case studies and reinforce understanding with the teach-back method. Master the art of documentation and charting for comprehensive care.

OBJECTIVES:

- Discuss importance of evidence based practice and how you can implement them in your daily nursing practice.
- Review strategies to help foster critical thinking and discuss how to implement them in your daily practice.
- Discuss strategies to be successful with your daily activities and documentation efforts.

4:00 p.m.

Wrap-up, Take Aways | Social Hour at La Cocina

9:00 a.m. – 9:05 a.m.

Day 1 Review – Q&A*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association**Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

9:05 a.m. – 10:30 a.m.

Walk the Walk: Why is Quality Important?*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association**Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

Embark on a journey toward excellence with a focus on quality. Engage in practical exercises like PDSA activities and goal setting, while understanding the significance of quality reporting and incident management. Explore themes of a just culture, infection prevention, regulatory requirements, and HCAHPS to elevate standards of care.

OBJECTIVES:

- Demonstrate knowledge about process improvement and engage in activities within your organization.
- Recognize the importance of quality and incident reporting and adopt safe practices in your day-to-day schedule.
- Review nursing roles for infection prevention strategies.
- Demonstrate knowledge on regulatory requirements and why nurses play a key role in compliance and improvement.
- Review how nurses can increase patient and family engagement and satisfaction.

10:30 a.m. – 10:40 a.m.

Break

10:40 a.m. – 11:40 a.m.

Teamwork Makes the Dream Work*Beth Atwood, MSN-Ed, RN, CNE, Curriculum Integration Specialist, Galen College of Nursing*

Collaborate effectively within multi-disciplinary teams, mastering the art of delegation for seamless patient care. Learn strategies to manage disruptive patients or family members, ensuring a harmonious care environment.

OBJECTIVES:

- Establish clear communication channels.
- Build trust and mutual respect.
- Define roles, responsibilities, and strengths.

11:40 a.m. – 12:00 p.m.

Wrap-up, Take Aways*Amber Kavan, BSN, RN, CPHQ, Director of Quality Nebraska Hospital Association**Dana Steiner, BSN, MBA, CPHQ, Senior Director of Quality Nebraska Hospital Association*

Reflect on your journey with a strength/weakness activity, identifying areas for growth and devising actionable strategies for success. Forge connections with mentors to guide your professional development journey.

OBJECTIVES:

- Review learnings and identify needs to take back to your organization to be successful.
- Understand the importance of mentorship and peer to peer support throughout your nursing career.
- Review strategies on connecting with peers and working collaboratively to be successful.