



WEBINAR

From the Frontlines: Why Documentation Is So Important

(W2027)

Date: **Thursday, May 5, 2022**

Time: **9:00 a.m. – 10:00 a.m. CT**

Speaker:

Lena Browning, MHA, BSN, RNC-NIC, CSHA – Nash Healthcare Consulting

Cost: \$195 (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

Target Audience

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel

Course Curriculum

This program will cover the basics of documentation, including the American Nurses Association's (ANA) principles, as well as expectations from the Centers for Medicare and Medicaid Services (CMS) and the Joint Commission. The legal implications surrounding documentation will also be addressed. Included in the discussion will be case studies that show how the content, or lack thereof, resulted in a decision either for the health care provider or the plaintiff.

Learning Objectives

At the conclusion of this session, participants should be able to:

- Recall the American Nurses Association's principles for nursing documentation.

- Describe the regulatory and professional requirements and expectations for documentation.
- Recite that the basic requirements for documentation are clear, accurate, timely and complete.
- Demonstrate the importance of documentation in preventing and/or defending medical malpractice cases.

Speaker Bio

Lena Browning is a nurse leader and accreditation specialist with more than 25 years of experience in clinical leadership in acute care settings. As a principal consultant with Compass Clinical Consulting, Lena served as team lead for the accreditation and regulatory compliance survey team. Most recently, Lena has fulfilled three interim positions as director of accreditation and was responsible for restructuring accreditation departments and leading organizations in compliance. She also helped organizations prepare for their triennial Joint Commission (TJC) or Centers for Medicare & Medicaid Services (CMS) surveys. Additionally, Lena has successfully coached numerous organizations through Immediate Jeopardy situations with all organizations getting the IJ lifted, and no condition level findings noted on return surveys.

Prior to consulting, Lena had over two decades of experience in accreditation and regulatory leadership. As an expert for CMS, TJC, and state regulations, she has performed system-wide tracers for continuous readiness and patient safety, coordinated accreditation and regulatory surveys, chaired, and facilitated continuous readiness committees, and coached staff and leadership in effective compliance and performance improvement strategies.

Lena earned a Master of Healthcare Administration from the University of Southern Indiana and a Bachelor of Science in Nursing from Murray State University. She holds numerous certifications in basic life support, neonatal and pediatric advanced life support, and newborn resuscitation and post resuscitation stabilization. She is also a member of the Association for Professionals in Infection Control and Epidemiology (APIC).

This speaker has no real or perceived conflicts of interest that relate to this presentation.