



WEBINAR

Informed Consent Update: Maneuvering the Maze

(Webinar T7048)

Date: **Tuesday, August 18, 2020**

Time: **9:00 – 11:00 a.m. CT**

Speakers:

Sue Dill Calloway

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 120 days after the webinar)

Target Audience

Directors of accreditation, compliance officers, legal counsel, risk management staff, contract managers, sourcing and procurement staff, board members and trustees, chief nursing officers, chief operating officers

Course Curriculum

Are you confused about what standards and guidelines apply to informed consent? Do you know what elements should be in your consent form? This program will discuss the current Centers for Medicare & Medicaid Services (CMS) hospital Conditions of Participation (CoPs), including the critical access hospital, Joint Commission (TJC) and DNV Healthcare standards on informed consent requirements.

A recent study found that consent forms were missing in 66% of patients in hospitals delaying 10% of surgical procedures. The researchers at Johns Hopkins found the cost of lost or misplaced consent forms cost hospitals \$580,000 a year. Besides being a financial issue, CMS, TJC, DNV Healthcare and other accreditation organizations are scrutinizing the standards, and a memo by CMS showed consent to be a common area of deficiency among hospitals. The number and types of deficiencies from CMS will be discussed.

Health care providers must also be aware of their specific state law on informed consent. Many professional organizations, like the American College of Surgeons, American Society of Anesthesiologists, and the American Association of Nurse Anesthetists also have guidelines or position statements on informed consent. Come join us for a fun session on making informed consent a little simpler to understand!

Learning Objectives

At the conclusion of this session, participant should be able to:

- Recall that the CMS hospital CoP interpretive guidelines include 3 separate sections on informed consent,
- Explain the hospitals and critical access hospitals have a separate guideline from CMS on informed consent and they are very different,
- Describe the six minimum requirements that are now mandatory to be in the informed consent form for surgery done at a hospital that receives Medicare reimbursement including that the name of the hospital must always be on the form,
- Discuss that there the CMS and accreditation standards applicable to your facility should be reflected in the hospital's policies and procedures,
- Identify that the medical staff must have a list of procedures and tests that will require an informed consent under federal regulations.

Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

The speaker has no real or perceived conflicts of interest that relate to this presentation