



## WEBINAR

### **Medical Records: Compliance with CMS Hospital CoPs and Proposed Changes (Webinar T7059)**

**Date:** Tuesday, October 20, 2020  
**Time:** 9:00 – 11:00 a.m. CT

**Speakers:**  
**Sue Dill Calloway**

**Cost:** \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

#### **Target Audience**

Director of Health Information Management, Chief Nursing Officer (CNO), Compliance Officer, Director of Radiology, Lab Director, Hospital Legal Counsel, Chief Executive Officer (CEO), Chief Operating Officer (COO), Chief Medical Officer (CMO), Joint Commission Coordinator, Quality Improvement Coordinator, Risk Managers, Nurse Educator, Patient Safety Officer, Emergency Department Manager, Nurse Managers/Supervisors

#### **Course Curriculum**

This program will cover in detail the Centers for Medicare and Medicaid Services (CMS) regulations and interpretive guidelines for medical records. This is an extremely important section and includes hot issues like verbal orders, history and physicals, access to medical records, standing orders, discharge summary, medication orders, and more. CMS made changes to the hospital Conditions of Participation (CoPs) on November 29, 2019 that were from two separate sets of federal regulations. This includes changes to the history and physicals for healthy outpatients, as well as changes in the discharge planning on access to medical records. The number of deficiencies in medical records section has gone up significantly. Come learn how to be compliant with these CMS requirements.

This program will cover some information on HIPAA from the Office of Civil Rights including the difference between patient access verses when an authorization is needed. Did you know that OCR is now fining hospitals if patients are not given access to medical records timely? The last two fines were \$85,000 each.

There are several important CMS memos that have been published including an 11-page memo which addresses confidentiality and privacy. These are important in light of the recent large fines related to HIPAA being assessed by the Office of Civil Rights. This webinar will also discuss the Office of Inspector General (OIG) document on access verses authorization which is also discussed in the CMS final rules.

## Learning Objectives

At the conclusion of this session, participant should be able to:

- Recall that CMS has specific informed consent requirements
- Describe when a history and physical must be done and what is required by CMS and the Joint Commission
- Discuss that both CMS and TJS have standards on verbal orders
- Recall that CMS has standards for preprinted orders, standing orders, and protocols

## Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

*The speaker has no real or perceived conflicts of interest that relate to this presentation*