



## Medical Staff and Telemedicine: Meeting CMS CoPs and TJC Standards (W3051)

Dates: **Tuesday, September 26, 2023**

Time: **9:00 a.m. – 11:00 a.m. CT**

### Speaker:

Laura Dixon, BS, JD, RN, CPHRM

**Cost: \$195 to NHA members** (Per hospital, no charge for additional lines. **Those individuals interested in viewing the recording must register separately at the Zoom link prior to the start of the webinar.** Zoom will send each individual registered an email containing an access code to view the recording.)

### Course Curriculum

Any hospital that accepts Medicare and Medicaid payments must comply with the regulations known as Conditions of Participation. The Centers for Medicare and Medicaid Services (CMS) hospital CoPs have sections on all aspects of patient care, including medical staff and telemedicine. There are multiple deficiencies from CMS related to the medical staff section.

The board and medical staff sections of the CoPs will be discussed in detail. There will also be a concurrent discussion of the Joint Commission (TJC) standards for medical staff.

Although telemedicine has been a factor in health care for many years, COVID-19 gave it a larger role in the diagnosis and treatment of patients. Telemedicine continues to be a significant factor in health care today. Every acute care hospital, critical access hospital and rural emergency hospital participating in telemedicine should ensure compliance. Standards for all three will be discussed.

A problematic standard regarding telemedicine is the failure of the hospital to have the required sections in the contract for telemedicine services. This webinar will cover what provisions should be included in a telemedicine contract.

At the conclusion of this session, participants should be able to:

- Recall that hospitals can have a separate medical staff or a unified shared integrated medical staff.
- Describe the requirements for medical staff under CMS Conditions of Participation and TJC standards.
- Discuss the requirement that hospitals must have a written telemedicine agreement that specifies the responsibilities of the distant-site hospital and entities to meet the required credentialing requirements.
- Explain that the Joint Commission has standards on telemedicine.

### Who Should Attend:

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel

### Faculty:

Laura A. Dixon served as the director of risk management and patient safety for the Colorado Region of Kaiser Permanente. Prior to joining Kaiser, she served as the director, facility patient safety and risk management and operations for COPIC from 2014 to 2020. In her role, she provided patient safety and risk management consultation and training to facilities, practitioners, and staff in multiple states.

Dixon has more than 20 years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services, and pain management. Prior to joining COPIC, she served as the director, Western region, patient safety and risk management for The Doctors Company in Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Dixon holds a Bachelor of Science degree from Regis University, RECEP of Denver, a Doctor of Jurisprudence degree from Drake University College of Law, Des Moines, Iowa, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing, Cedar Rapids, Iowa. She is licensed to practice law in Colorado and California.

*This speaker has no real or perceived conflicts of interest that relate to this presentation.*

## Registration

<https://online.nebraskahospitals.org/events/event-registration/?id=02520334-054d-ee11-a81c-6045bdbf4455>