



WEBINAR

Governing Board and Contract Management: Meeting CMS, TJC and DNV Requirements (W1029)

Date: **Tuesday, April 20, 2021**

Time: **9:00 – 11:00 a.m. CT**

Speaker:

Laura A. Dixon, BS, JD, RN, CPHRM

President, Healthcare Risk Education and Consulting, LLC

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

Course Curriculum

The Centers for Medicare & Medicaid Services (CMS) has recently issued many citations related to the Governing Board and specifically, contract management. The governing board of a hospital is responsible for oversight of contracted services and ensuring compliance with standards set forth by accrediting bodies. This presentation will cover all the contract requirements for hospitals under the CMS Conditions of Participation and those accredited by the Joint Commission. This program will also cover the standards for hospitals accredited by DNV-GL.

Learning Objectives

At the conclusion of this session, participants should be able to:

- Describe CMS, Joint Commission and DNV contract standards
- Understand that CMS has a section in the hospital conditions of participation that sets out requirements for contracted services.
- Explain that the same level of care is required whether the hospital provides the services directly or through contracted services.
- Recall that CMS requires that Board to make sure that contract services are reviewed as part of the QAPI process.

Speaker Bio

Laura A. Dixon is the president of Healthcare Risk Education and Consulting. She previously served as the Director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Ms. Dixon provided consultation and training to facilities, practitioners and staff in multiple states.

Ms. Dixon has more than twenty years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the Director, Western Region, Patient Safety and Risk Management for The Doctors Company, Napa, California. In this capacity, she provided consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Laura holds a Bachelor of Science degree from Regis University, a Doctor of Jurisprudence degree from Drake University College of Law, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing. She is licensed to practice law in Colorado and California.

This speaker has no real or perceived conflicts of interest that relate to this presentation.