

Synchronized Success: Navigating Effective Teamwork

Friday June 14th

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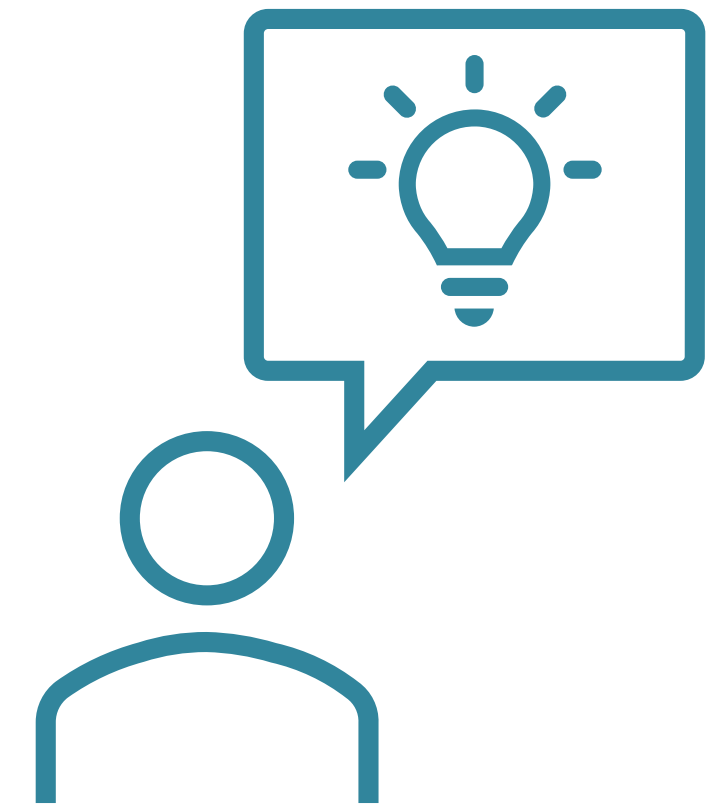
Objectives

- **COMMUNICATION:** Establish clear communication channels
- **TRUST & RESPECT:** Build trust and mutual respect
- **UNDERSTANDING:** Define roles, responsibilities, and strengths



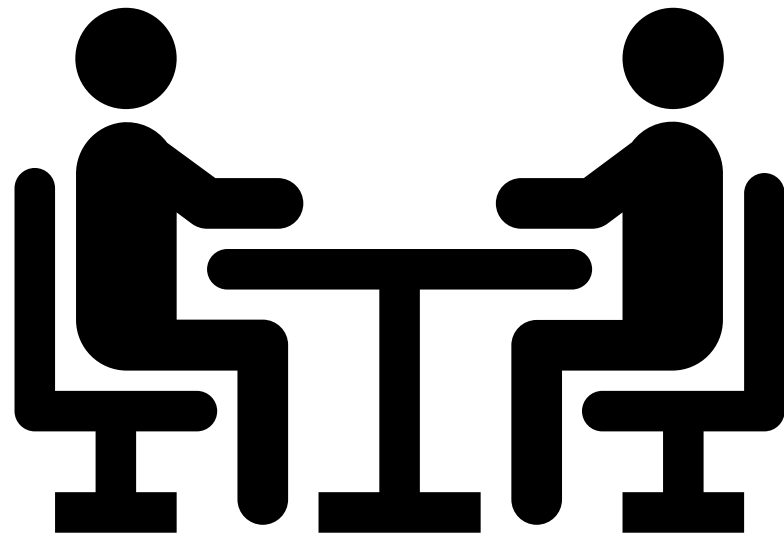
What do you recall?

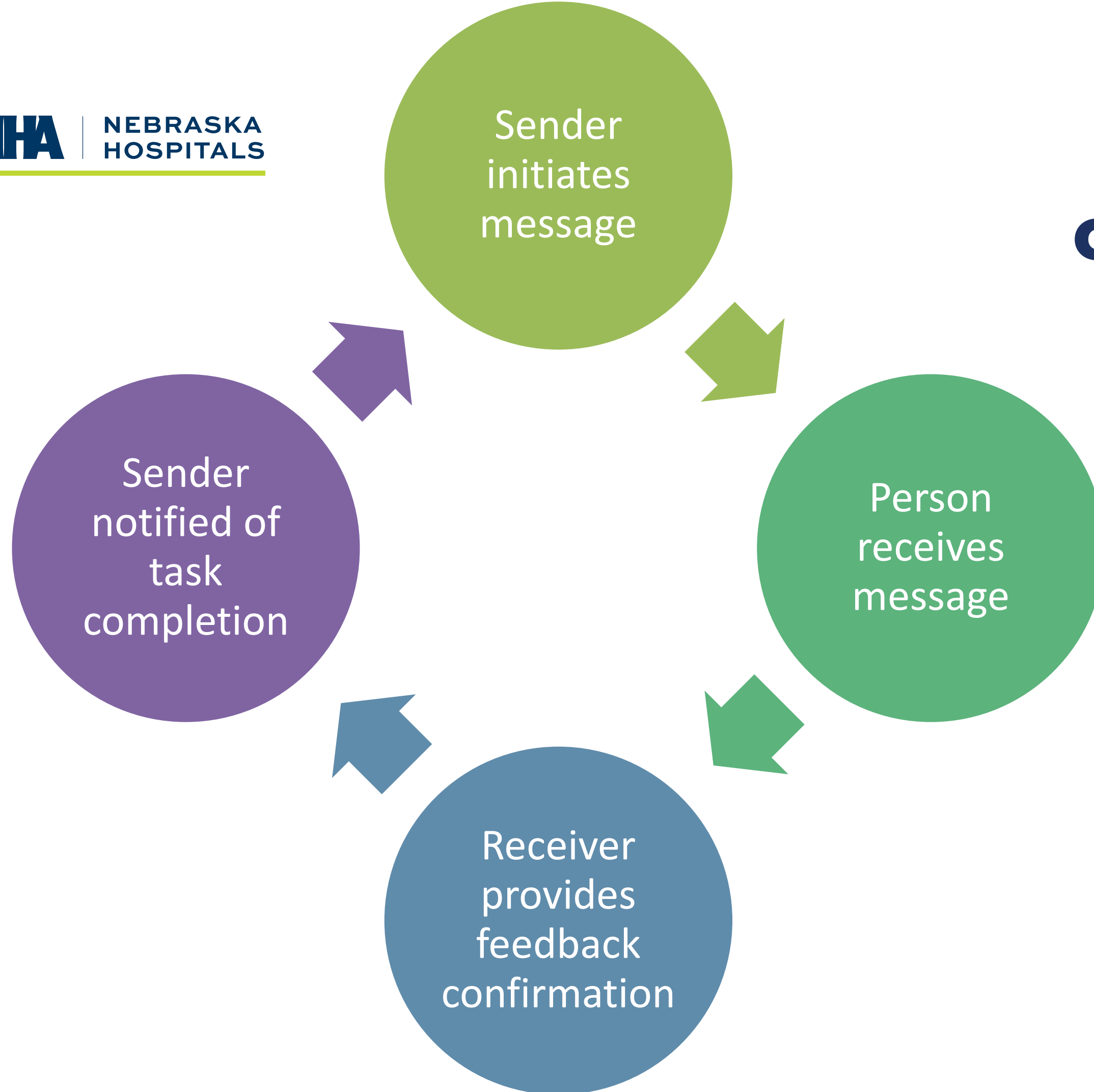
“...high-functioning teams in health care are related to clear role definition, timely information about a patient’s changing health status, mutual respect among team members, consistent feedback, and participation of patient and/or family on the team (Giddens, 2021).



Establish clear communication channels

- Effective communication must be:
 - Complete
 - Clear
 - Brief
 - Timely





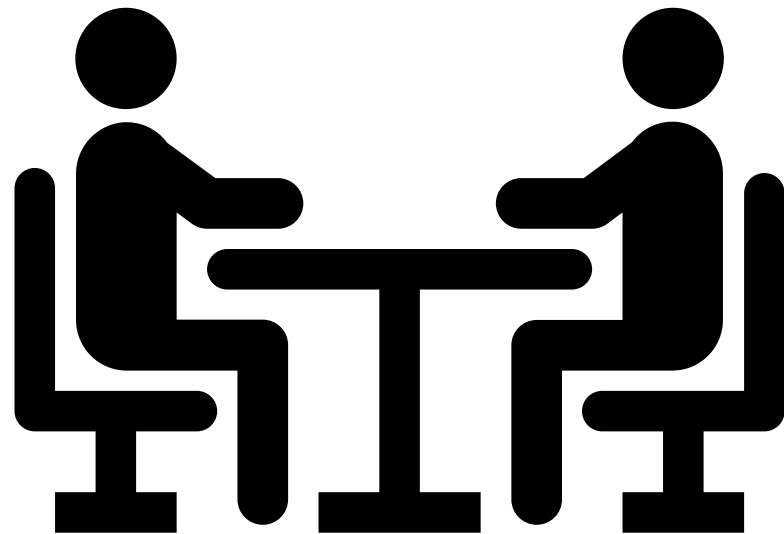
Communication Cont.
Closed-Loop Communication



Let's discuss:

What have you used that has worked for you?

When have you seen where clear communication would have been helpful?



Build trust and mutual respect

- Trust is the foundation of a successful team.



Define roles and responsibilities

“A team is a group of people who are interdependent with respect to information, resources, and skills who seek to combine their efforts to achieve a common goal” (Pelletier & Beaudin, 2024)



References

- American Hospital Association. (2024). *TeamSTEPPS*. AHA Team Training. <https://www.aha.org/center/team-training>
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- Pelletier, L.R., & Beaudin, C.L. (2024). *HQ solutions: Resource for the healthcare quality professional* (5th ed.). National Association for Healthcare Quality.
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**THANK
YOU**