

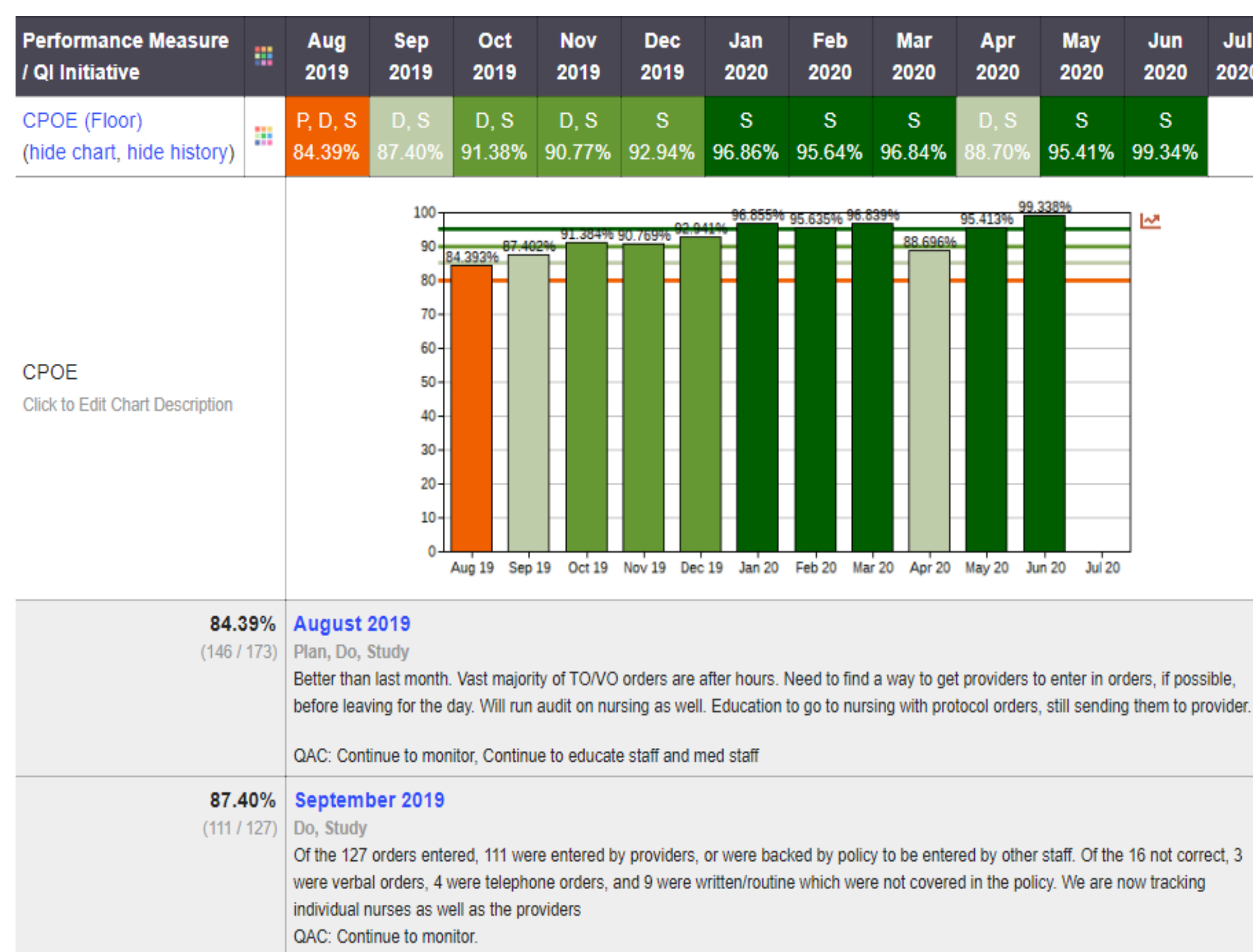
# Quality Tracking in a Rural Critical Access Hospital

Brown County Hospital, Ainsworth, Nebraska



## Background

- 23 Bed Critical Access Hospital
- Baseline Quality study of time invested in quality studies shown opportunity of improvement.
- The need for process charting of data would create a quicker response time and more feedback to staff.



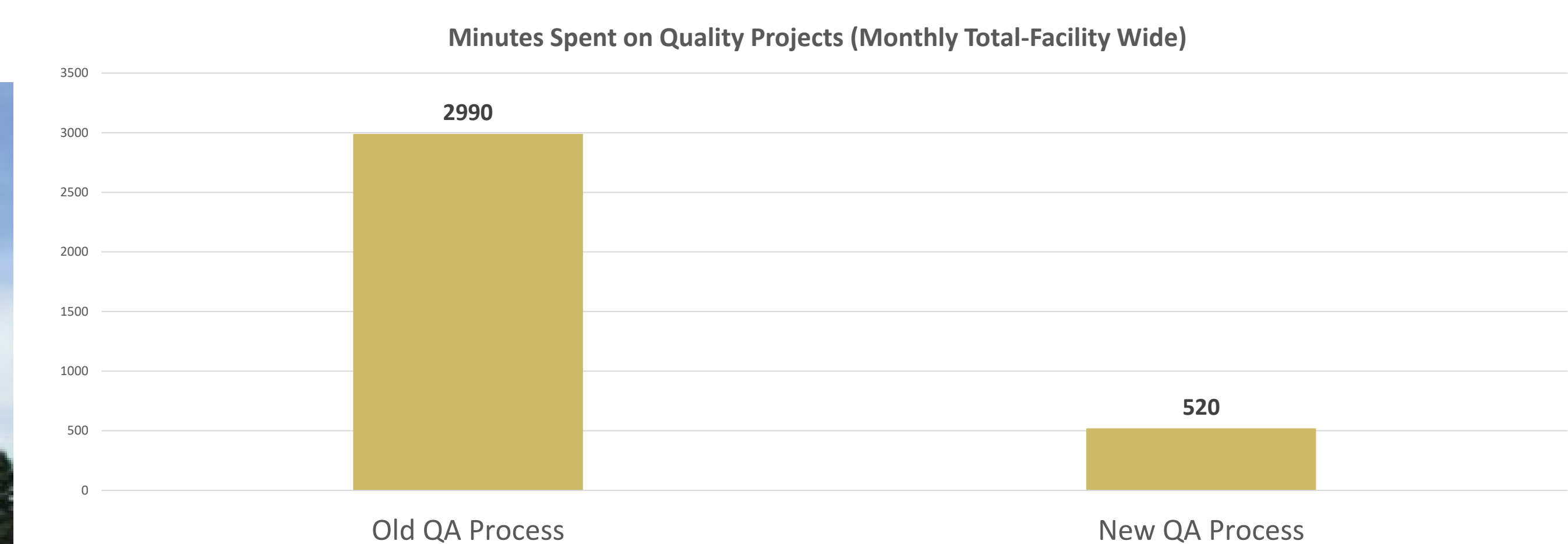
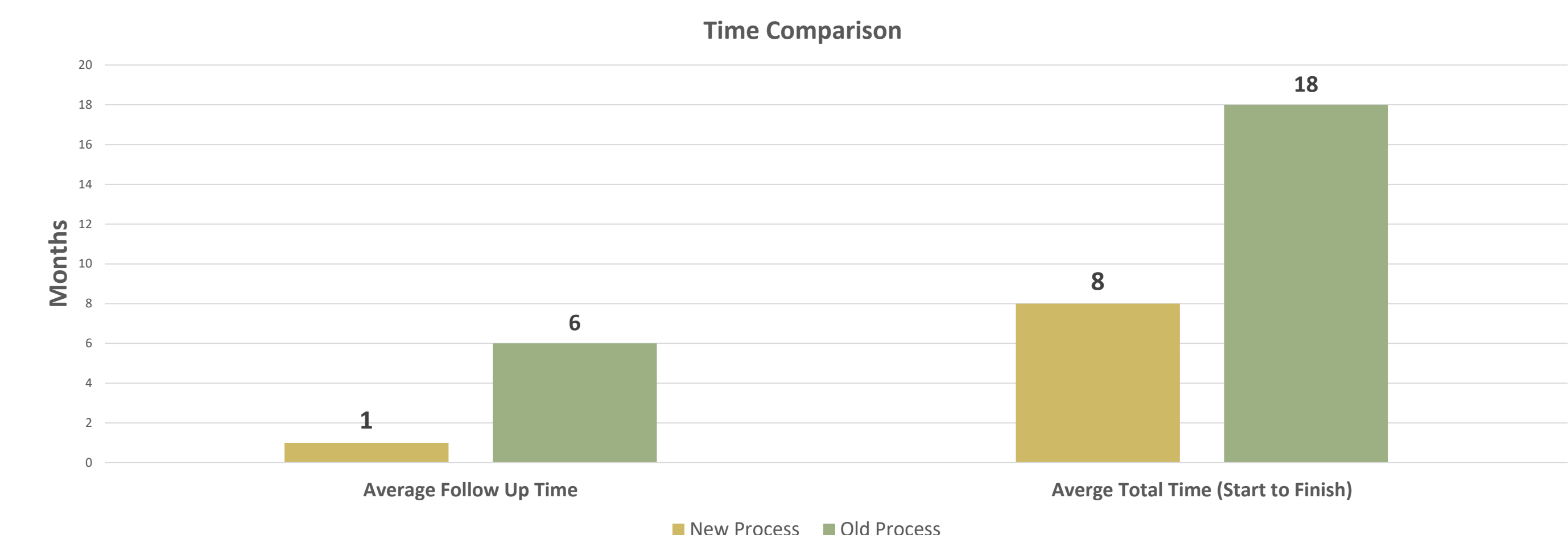
## Plan

- Re-create the current quality process using SQSS Software.
- Implement over designated timeline with involvement from front line up to executives.
- Report data to all through quality reporting system (SQSS).
- Monthly updates to all staff involved



## Results

- Time from start to finished decreased over 56%
- Feedback from QA was 5 months faster



## Next Steps

- Continue to educate new staff on the SQSS quality system
- Create opportunities for multi-departmental Process Improvement projects

## Aims

Goal of reducing the total time creating, updating, and maintaining quality studies.

## Measure

- Time from initiation to completion of quality study.
- Time to for each study to get feedback from the quality committee and act on this feedback.

## Team

Quality Committee: Matt Lentz, Brandy Bussinger, Becky Mizner, Erica Hasenohr, John Werner, Deb Weiss