

## **WEBINAR**

# Ligature Risks: Ensuring Compliance with CMS Hospital CoPs and TJC Requirements

(Webinar T7060)

Date: November 4, 2020 Time: 9:00 - 11:00 a.m. CT

#### **Speakers:**

Laura A. Dixon, President of Healthcare Risk Education and Consulting

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 120 days after the webinar)

## **Target Audience**

- All staff, nurses, physicians and providers on the hospital behavioral health unit
- All staff, nurses, physicians and providers at Psychiatric hospitals
- All staff, nurses, physicians, and providers in hospital emergency departments
- All staff, nurses, physicians and providers on hospital units where suicidal patients are taken care of such as ICU, medical-surgical units, OB and postpartum, and outpatient areas
- All hospital risk managers
- Hospital legal counsel
- Patient safety officer
- CEO, COO, CNO, and nurse supervisors
- Chief medical officers
- Director of maintenance and facility services
- Biomedical engineering
- Materials management
- Environmental Services
- Security
- Director in charge of environment of care requirements and staff
- Quality improvement coordinator
- Compliance officer

- Director of Regulatory Affairs
- Board members
- Nurse educator
- Clinic and outpatient managers
- All department directors/nurse managers such as ED, ICU, CCU, Med-surg managers, outpatient, etc.
- Anyone who is responsible to ensure compliance with the CMS hospital conditions of participation and the Joint Commission standards

#### **Course Curriculum**

This webinar will focus on the requirements for hospitals to prevent ligature risk and self-harm, a major area of focus for both the Centers for Medicare and Medicaid Services (CMS) and the Joint Commission (TJC).

CMS has issued a 13-page memo and amended the hospital manual specifically around this topic, which will be reviewed in detail. This program will also discuss the CMS proposed 15-page guidelines changes for 2020. It covers what patient assessments must be done and what should be in the environmental assessments, as well as education and policy requirements. For example, if you have a highly suicidal patient and the room is not ligature resistant do you have a 1:1 sitter?

The Joint Commission has 16 requirements to ensure compliance with their standards, which cover psych hospitals, behavior health units, general acute care inpatient units, outpatient units and emergency departments. The TJC sentinel event alerts on suicide, NPSG 15 and final changes July 1, 2019, and Frequently Asked Question (FAQ) on ligature risk will be covered. TJC announced that this is one of four area of focus, and a significant source of Requirements for Improvement (RFI).

## **Learning Objectives**

At the conclusion of this session, participants should be able to:

- Recall that CMS now has two tag numbers that set forth requirements to prevent ligature and suicide risks for patients with suicidal ideations
- Discuss that the Joint Commission has requirements for hospitals to follow to prevent patients from self harm including hanging or strangulation
- Describe that CMS recommends education in orientation, when policies change and every two years
- Recall that CMS has proposed guidelines

### **Speaker Bio**

Laura A. Dixon is the president of Healthcare Risk Education and Consulting. She previously served as the Director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Ms. Dixon provided patient safety and risk management consultation and training to facilities, practitioners and staff in multiple states.

Ms. Dixon has more than twenty years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the Director, Western Region, Patient Safety and Risk Management for The Doctors Company, Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Laura holds a Bachelor of Science degree from Regis University, a Doctor of Jurisprudence degree from Drake University College of Law, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing. She is licensed to practice law in Colorado and California.

The speaker has no real or perceived conflicts of interest that relate to this presentation.