



WEBINAR

## Driving Workplace Violence Prevention Through Strategy and Best Practices

(W2016)

Dates: **Thursday, January 13, 2022**

Time: **9:00 – 10:00 a.m. CT**

### **Speaker:**

Michael Dunning, CEM, CHPA  
Vice President, Healthcare Operations  
Allied Universal Security Services

**Cost: \$195 to NHA members** (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

### **Target Audience**

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel.

### **Course Curriculum**

While workplace violence specific to health care settings is not a newly occurring phenomenon, incidents have, unfortunately, become more commonplace in recent years. With health care in the never-fading spotlight throughout the COVID pandemic, workplace violence has also been given public attention as national and statewide leaders seek to create solutions in providing a safe environment for health care workers. The Joint Commission (TJC) has issued new requirements that will go into effect Jan. 1, 2022 to provide the framework to help prevent violence in hospitals.

This webinar will offer insight into the new TJC standards and will provide an overview of best practices that have resulted in significant reductions in bedside workplace violence. These insights and best practices are applicable to real-life scenarios and will help health care facilities develop programs to increase patient and staff satisfaction, reduce overall violence and subsequent injuries, and create a better patient care environment.

## Learning Objectives

At the conclusion of this session, participants should be able to:

- Describe the new Joint Commission workplace violence standards and how they apply to each facility.
- Determine methods to implement the new standards to drive workplace violence prevention.

## Speaker Bio

Mike is responsible for the oversight of all Allied Universal Healthcare account operations in over 4,000 health care facilities, including over 800 hospitals across the United States and Canada. Mike serves as the subject matter expert for health care security operations and provides support for a wide variety of operational, financial, regulatory, and compliance-related tasks associated with health care security operations. As a published author and recognized expert in his field, Mike designs security programs and provides guidance to ensure security objectives are developed, implemented, and achieved.

Prior to his current role, Mike served as the national director for healthcare operations and as the director of security and emergency management for two health care systems that included inner-city Level-1 Trauma Centers.

He is a proud member of the Veterans of Foreign Wars (VFW) and served in the U.S. Air Force in a variety of security and executive protection roles.

Mike holds multiple board certifications in security, health care security and emergency management, along with a bachelor's degree in criminal psychology and a master's degree in emergency management. He is an active member and has served in multiple volunteer positions with the International Association of Healthcare Security and Safety, the American Society for Training and Development, A.S.I.S., the Association for Healthcare Accreditation Professionals, and the American College of Healthcare Executives.

This speaker has no real or perceived conflicts of interest that relate to this presentation.