



WEBINAR

CMS Hospital CoP and TJC Telemedicine Standards: Credentialing and Privileging

(Webinar T7040)

Date: **Tuesday, June 9, 2020**

Time: **9:00 – 11:00 a.m. CT**

Speakers:

Sue Dill Calloway

Cost: \$195 to NHA members (per hospital, no charge for additional lines)

Target Audience

Chief Medical Officers, Medical Staff leaders, Chief Nursing Officers, Chief Operating Officers, Infection Preventionists, Nurse Educators, Legal Counsel, Compliance Officers

Course Curriculum

With the recent heightened activity in the area of telemedicine, are you sure your hospital is compliant with the regulatory standards? The Centers for Medicare and Medicaid Services (CMS) have conditions of participation (CoP) interpretive guidelines for all hospitals regarding their telemedicine standards. The regulations cover the revised credentialing and privileging process for practitioners who provide telemedicine services. The new process is less burdensome and allows hospitals to provide credentialing by proxy.

CMS has been issuing quarterly reports on the number of hospital deficiencies. This webinar will discuss the most problematic standards in the telemedicine interpretive guidelines, including what provisions should be in the telemedicine contract and the new tag numbers for critical access hospitals in 2020. Come learn about regulations, interpretive guidelines and the responsibilities of the board, medical staff and hospital administration to ensure compliance.

Learning Objectives

By the end of this presentation, learners should be able to:

- Discuss that there are both regulations and CMS interpretive guidelines which are now part of the hospital CoPs on telemedicine credentialing
- Recall that CMS includes a mechanism for all hospitals to use proxy credentialing with a Medicare-certified hospitals or other telemedicine entities
- Describe that the hospital must have a written agreement that specifies the responsibilities of the distant-site hospital to meet the required credentialing requirements

Recall that Joint Commission has standards on telemedicine in the leadership chapter

Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

The speaker has no real or perceived conflicts of interest that relate to this presentation