



**WEBINAR**

## **CMS Hospital Restraint and Seclusion: Navigating the Most Problematic CMS Standards (Webinar T7042)**

Date: **Tuesday, June 23, 2020**

Time: **9:00 – 11:00 a.m. CT**

### **Speakers:**

Sue Dill Calloway

**Cost: \$195 to NHA members (per hospital, no charge for additional lines)**

### **Target Audience**

Chief Medical Officers, Medical Staff leaders, Chief Nursing Officers, Chief Operating Officers, Infection Preventionists, Nurse Educators, Legal Counsel, Compliance Officers

### **Course Curriculum**

Did you know that the number one area of deficiencies in the Centers for Medicare & Medicaid Services (CMS) Conditions of Participation (CoP) is regarding restraints? This program will discuss the most problematic standards in the restraint section and simplify the 50-page restraint and seclusion interpretive guidelines. It will also provide a crosswalk to the Joint Commission standards, but note that every hospital that accepts Medicare patients must comply with the interpretive guidelines regardless of the accrediting body.

Topics covered include:

- Right to be free from restraint
- Definition of restraint and seclusion

- Restraint protocols
- Final changes in the hospital improvement rule
- CMS deficiency reports
- Manual holds of patients
- Leadership responsibilities
- Culture of safety
- Drugs used as a restraint
- Standard treatment
- Documentation requirements
- Least restrictive requirements
- Alternatives
- RNs and one-hour face to face assessment
- Violent and self-destructive behavior
- New training requirements
- Revisions to the plan of care
- Time limited orders
- Renewing orders

## Learning Objectives

By the end of this presentation, learners should be able to:

- Define the CMS restraint requirement of what a hospital must document in the internal log if a patient dies within 24 hours with having two soft wrist restraints on.
- Recall that CMS requires that all physicians and others who order restraints must be educated on the hospital policy.
- Describe that CMS has restraint education requirements for staff.

## Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

*The speaker has no real or perceived conflicts of interest that relate to this presentation*