

Barriers to Success – Navigating the Evolving Healthcare Landscape and While Keeping Quality a Priority

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What is the definition of quality in healthcare?



According to the Institute of Medicine (IOM) of the National Academy of Sciences, they defined quality health care as “safe, effective, patient-centered, timely, efficient and equitable.”

The Agency for Healthcare Research and Quality (AHRQ) define quality health care “as doing the right thing for the right patient, at the right time, in the right way to achieve the best possible results.”



What does quality look like at your organization?



Top Performers in Nebraska:

- Nebraska Medical Center named top hospital for 12th straight year
- Top 20 CAH Hospitals- *Albion, Superior, Falls City, Seward, Holdrege*
- Methodist Fremont Health recognized as a top 100 rural/community hospital
- Top 20 CAH in Patient Satisfaction – *Osceola, Callaway, Syracuse*





Evolving Healthcare Landscape



Digital technology



Healthcare analytics



Telemedicine



Volume to Value

What trends are you seeing?

- Expansion of retailers providing healthcare
- More procedures at outpatient facilities
- Insurance companies having more control over patient services
- New CMS suggestions/requirements
- HCAHPS
- AUR reporting
- eCQMs
- SDOH

Barriers to your Success?



Cost



Staffing



Knowledge




Required or
not?



Return on
investment

Questions?



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References:

- Agency for Healthcare Research and Quality, www.ahrq.gov
- Institute of Medicine, now National Academy of Medicine, www.nam.edu
- World Health Organization, www.who.int

Additional information:

CQMs

SHORT NAME	MEASURE NAME	DISCHARGE DATES	SUBMISSION DEADLINE
OPI-1	Required: Safe Use of Opioids – Concurrent Prescribing	Any four quarters of CY 2023	February 29, 2024*
PC-02	Cesarean Birth		
PC-05	Exclusive Breast Milk Feeding		
PC-07	Severe Obstetric Complications		
HH-01	Hospital Harm – Severe Hypoglycemia		
HH-02	Hospital Harm – Severe Hypoglycemia		
STK-02	Discharged on Antithrombotic Therapy		
STK-03	Anticoagulation Therapy for Atrial Fibrillation/Flutter		
STK-05	Antithrombotic Therapy by the End of Hospital Day Two		
STK-06	Discharged on Statin Medication		
VTE-1	Venous Thromboembolism Prophylaxis		
VTE-2	Intensive Care Unit Venous Thromboembolism Prophylaxis		
ED-2	Admit Decision Time to ED Departure Time for Admitted Patients		