



Survey Readiness *(IHA 1.9.24)*

Dates: **Tuesday, January 9, 2024**

Time: **10:00 a.m. – 12:00 p.m. CT**

Cost: \$195 to NHA members (Per hospital, no charge for additional lines. **Those individuals interested in viewing the recording must register separately at the Zoom link prior to the start of the webinar.** Zoom will send each individual registered an email containing an access code to view the recording.)

Course Curriculum:

Hospitals and health systems always must be prepared top to bottom for a survey from CMS, the state survey agency, The Joint Commission or Det Norske Veritas. These surveys can occur for a variety of reasons including recertification, validation of deemed hospitals, complaint and abuse investigations, EMTALA investigations or self-reported events. Proper preparation can help hospitals avoid and minimize adverse findings during a governmental or accrediting organization survey. This online seminar will help hospitals prepare and manage these unannounced surveys.

Learning Objectives:

- Describe what the hospital or health system should do on notification of surveyors at the door.
- Discuss how to prepare front-line staff for surveyor questions and observations.
- Discuss methods of how to be your own watchdog.
- Review examples of how the hospital or health system can keep current on changes in regulations.

Intended Audience:

- CEOs.
- Chief medical officers.
- Chief nursing officers.
- Compliance personnel.
- Emergency department staff.

- Legal counsel.
- Nurses.
- Physicians.
- Quality improvement and risk managers.
- Safety officers.

Registration:

<https://online.nebraskahospitals.org/events/event-registration/?id=b3d890ba-f487-ee11-a81c-6045bd78798a>