



WEBINAR

Accountability Within Your Organization

Date: **Thursday, January 16, 2020**

Time: **2:00 – 3:00 p.m. CT**

Speaker: Dr. Richard Brynteson

Learning Objectives

- Distinguish between levels of delegation in order to get work done in the health care setting.
- Understand and apply the dynamics of difficult accountability conversations.
- Identify different approaches to accountability and cognitive behavior.
- Discuss what results mean to different individuals within a health care organization.

Target Audience

Health care administrators, human resource staff and leaders who are interested in accountability.

Cost

\$195 per connection for NHA members. \$390 per connection for non-members.

Note: The fee is for one phone line with unlimited participants.

Speaker Bio

Dr. Richard Brynteson is a professor, executive coach, innovation consultant, author and public speaker. He teaches in the master of business administration program at Concordia University, where he has been a professor for 26 years. He has published six books on subjects such as innovation and behavioral economics. Dr. Brynteson has worked with companies on innovation projects in Africa, Asia and the United States.

Course Curriculum

Having accountability on all levels within an organization is very important. This webinar will examine the dynamics of accountability and explore methods of holding all staff accountable for results. This webinar will also address how to assess why employees are not being accountable.