



**WEBINAR**

## **Leapfrog 101 – Survey Overview and Ratings Guide**

Date: **Thursday, November 14, 2019**

Time: **12:30 – 1:30 p.m. CT**

Speaker: **Amy Chin**, Senior Director of Health Economics and Outcomes Research, Greater New York Hospital Association (GNYHA)

### **Learning Objectives**

At the conclusion of this session, participants will be able to:

1. Discuss the Leapfrog safety grade and the Leapfrog survey in the context of the rating system.
2. Identify the background on the measures and methodologies underlying the Leapfrog safety grade.
3. Describe how the AHA Annual Survey plays a role in the Leapfrog safety grade.

### **Target Audience**

CQOs, CNOs, CMOs, CIOs, patient experience officers, public affairs, unit-level quality improvement staff, patient safety officers, regulatory affairs, and nurse educators.

### **Cost**

\$195 per connection for NHA members. \$390 per connection for non-members.

*Note: The fee is for one phone line with unlimited participants. For example, 10 employees can participate for only \$19.50 each.*

## Speaker Bio

Amy Chin focuses on issues affecting health care providers that span policy, finance, economics, and quality. She applies her expertise in hospital payment and operations, quality measures, and analytics to dissect, understand and re-interpret scoring methodologies in the federal pay-for-performance programs and public hospital rating systems.

Prior to joining GNYHA, Amy worked at Health Research & Education Trust on a CMS initiative supporting hospitals across 30 states in reducing harms in 10 clinical areas. Additionally, she worked in health services research, improving the quality of life in Veterans with spinal cord injury. Amy earned her M.S. in biostatistics at UIC-School of Public Health and undergraduate degree in applied mathematics at Drew University.

Amy has no real or perceived conflicts of interest related to this presentation.

## Course Curriculum

The Leapfrog Group releases its hospital scorecard twice a year assigning grades from A to F to more than 2,600 hospitals across the country. This course is an opportunity to learn more about the Leapfrog survey and ratings to guide hospital strategy. Participants will gain understanding about the interplay between the AHA Annual Survey and the Leapfrog Safety Grades and be provided information on how the two surveys influence their grade. The session includes an overview of the Leapfrog Hospital Safety Grades, an in-depth review of the measures, data sources, and scoring methodology.