



WEBINAR

CMS Hospital CoPs and TJC Telemedicine Standards: Telemedicine Credentialing and Privileging

(Webinar W1017)

Date: **Thursday, March 4, 2021**

Time: **9:00 – 11:00 a.m. CT**

Speaker:

Laura A. Dixon, President of Healthcare Risk Education and Consulting

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

Target Audience

Chief Medical Officers, Medical Staff leaders, Credentialing and Privileging Professionals, Chief Nursing Officers, Chief Operating Officers, legal counsel, compliance officers, Teleradiology professionals, nurse educators, Telemedicine Directors, and anyone with responsibility for accreditation or contracting for telemedicine services.

Course Curriculum

There are federal regulations on telemedicine along with the CMS hospital CoP interpretive guidelines. CMS has been issuing quarterly reports of the number of hospital deficiencies, and this program will discuss the most problematic standards in the telemedicine interpretive guidelines. The most problematic standard is the failure of the hospital to have the required sections in the contract for telemedicine services. This webinar will cover what provisions need to be in the telemedicine contract. Throughout this webinar you will learn all about the regulations and interpretive guidelines as well as the responsibilities of the board, medical staff, and hospitals to ensure compliance with the regulations.

Learning Objectives

At the conclusion of this session, participants should be able to:

- Discuss that there is both a regulation and CMS interpretive guidelines which are now part of the hospital CoPs on telemedicine credentialing.
- Recall that CMS includes a mechanism for all hospitals to use proxy credentialing with a Medicare-certified hospitals or other telemedicine entities.
- Describe that the hospital has to have a written agreement that specifies the responsibilities of the distant-site hospital to meet the required credentialing requirements.
- Recall that Joint Commission has standards on telemedicine in the leadership chapter.

Speaker Bio

Laura A. Dixon is the president of Healthcare Risk Education and Consulting. She previously served as the Director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Ms. Dixon provided patient safety and risk management consultation and training to facilities, practitioners and staff in multiple states.

Ms. Dixon has more than twenty years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the Director, Western Region, Patient Safety and Risk Management for The Doctors Company, Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Laura holds a Bachelor of Science degree from Regis University, a Doctor of Jurisprudence degree from Drake University College of Law, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing. She is licensed to practice law in Colorado and California.

The speaker has no real or perceived conflicts of interest that relate to this presentation.