



WEBINAR

Dietary, Food & Nutrition Services: Meeting Requirements

(Webinar T7051)

Date: **Tuesday, September 22, 2020**

Time: **9:00 – 11:00 a.m. CT**

Speakers:

Sue Dill Calloway

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 120 days after the webinar)

Target Audience

- Dietitians
- Director of dietary
- Dietary staff
- Joint Commission liaison or accreditation director DNV Healthcare
- CMS or regulatory staff
- Compliance officer
- Chief Operating Officer
- Chief Nursing Officer
- Nurses and nurse managers
- Nurse educator
- Chief Medical Officer
- Medical staff and MS department staff
- Anyone else responsible for complying with the CMS, DNV Healthcare or Joint Commission standards that affect dietary and nutrition services

Course Curriculum

This program will discuss the Centers for Medicare and Medicaid Services (CMS) hospital and critical access hospital (CAH) conditions of participation (CoPs) requirements for dietary and food and nutrition services. It is an important part of

the CMS survey and this area has received increased scrutiny of their standards especially in the area of Infection control. CMS previously made 3 changes to the dietary guidelines for hospitals and rewrote all the dietary guidelines for critical access hospitals that went into effect April 1, 2015 with an amendment November 29, 2019.

This program will also cover the Joint Commission (TJC) provision of care chapter standards related to dietary and the TJC dietary tracer information. The tracer is used to assess and determine the degree of compliance with standards and elements of performance related to nutrition care. The DNV Healthcare dietary standards will also be discussed.

Learning Objectives

At the conclusion of this session, participant should be able to:

- Discuss that the Joint Commission has a tracer for food and dietetic services
- Describe that CMS has a section on food and nutrition services in the hospital condition of participation standards
- Recall that the Joint Commission provision of care chapter has several standards on dietetic services

Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

The speaker has no real or perceived conflicts of interest that relate to this presentation