



NHA Services/LMC 2020 Fall Safety Webinar Series



Registration:

The NHA Services/LMC 2020 Fall Safety Webinar Series is free of charge to all employees of NHA member hospitals, but registration is required.

Now being offered as a webinar series on the following dates:

October 2

October 28

November 18

[Register here](#)

All webinars will be 10:00 – 11:00 am CT

NHA/LMC 2020 Safety Committee Members

Dena Anderson

Human Resources Director

Annie Jeffrey Memorial County Health Center
Osceola, Nebraska

Mike Harris

Director of Support Services

Chadron Community Hospital & Health Services
Chadron, Nebraska

James Koeteman (Committee Chair)

Safety Officer

Box Butte General Hospital
Alliance, Nebraska

Corey Mann

Human Resources Director

Memorial Health Care Systems
Seward, Nebraska

Sandy Noffsinger

HR Director/Risk Manager

Dundy County Hospital
Benkelman, Nebraska

Abby Stewart

Compliance/HR Director

Fillmore County Hospital
Geneva, Nebraska

Jeanne Temme

Risk Manager

Boone County Health Center
Albion, Nebraska

Shannon Weinmann

Human Resources Manager

Community Medical Center, Inc.
Falls City, Nebraska

October 2, 2020

Impacts of the COVID-19 Pandemic
on Mental Health

October 28, 2020

Responding to Threats of Violence in Health Care

November 18, 2020

Understanding the Difference Between ADA Service
Animals and Emotional Support Animals in the
Workplace and Patient Care Areas

As a reminder, these sessions will expose hospital and health care risk managers, safety directors, facilities managers and human resources professionals to the latest trends, issues and practices related to hospital risk and safety concerns.

These individual webinars will give you practical information that you can use now. The webinar series is free to staff of all NHA member hospitals.

Session Descriptions:

Impacts of the COVID-19 Pandemic on Mental Health

October 2, 2020

This session will explore the impacts of the COVID-19 pandemic on mental health of communities and the providers who supply these services. The presentation will cover the data points of the impact of COVID-19 as well as what we can all do to take care of ourselves and others during these uncertain times.

Responding to Threats of Violence in Health Care

October 28, 2020

Learn the latest in threat management strategies and opportunities to mitigate the risk of violence in the workplace. Better understand how to distinguish between those “making a threat” and those “posing a threat”. Distinguish affective violence from predatory violence, and the challenges in responding to both. Understand contributing factors of violence in health care facilities, and learn de-escalation techniques to minimize threats to staff, patients, and visitors. Learn how to plan and implement a workplace violence prevention process in accordance with the American National Standard.

Understanding the Difference Between ADA Service Animals and Emotional Support Animals in the Workplace and Patient Care Areas

November 18, 2020

Most people are familiar with service animals – typically dogs – that assist people with disabilities at home and at work. But what about comfort animals? Are you prepared to welcome them into the workplace? Employers should be meticulous about setting ground rules for employees who have service or comfort animals and set out consequences in the event those rules are broken. Hospitals should also place priority on patient and provider safety and infection prevention measures when it comes to animals present in patient care areas.

SPEAKERS:

Liz Cox

Liz Cox is the executive director of Polk County Health Services and CEO of the Polk County Mental Health and Disabilities Region in Iowa. For more than 20 years she has led initiatives addressing health, education, and workforce development, including the implementation of trauma-informed practices at the local and national level, cultivating a prevention response to the Adverse Childhood Experiences Study to improve resilience and the social determinants of health. Ms. Cox leads a dynamic team supporting wrap-around mental health and disabilities services for adults and children living in Polk County, Iowa.

James Dale, CTM, CPP

James Dale founded Seven Citadels Consulting in 2012 after more than 35 years of distinguished service in the private and public sectors. Using his previous experience and knowledge as a federal law enforcement special agent and Fortune 500 Chief Security Officer (CSO), he provides clients professional consulting services and subject matter expertise on operational risk issues affecting their organizations. He serves as the trusted security advisor for several small-cap companies and is a Certified Threat Manager (CTM) and board certified in security management as a Certified Protection Professional (CPP). A career officer and special agent with the Air Force Office of Special Investigations (AFOSI), he commanded a large AFOSI unit in New York, as the director of counterintelligence with responsibilities over a six-state area, a plans officer at the headquarters of AFOSI, and served as the executive officer of an AFOSI unit in the Republic of South Korea. Following his distinguished Air Force career, Mr. Dale was the CSO for Fortune 500 companies Avery Dennison, ConAgra Foods, and Inacom.

Susan K. Sapp

Ms. Sapp has a general civil trial practice with Cline Williams Wright Johnson & Oldfather which includes labor and employment issues, medical and legal malpractice defense and insurance defense. She represents school districts, hospitals, doctors, employers and insurance companies in all aspects of legal representation. In addition, she serves as mediator in personal injury and employment cases. Ms. Sapp is admitted to practice in Nebraska, Iowa, the US District Court for the District of Nebraska and the US Court of Appeals for the Eighth Circuit. She received her J.D. with high distinction from the University of Nebraska in 1989 and a B.S. from the University of Nebraska in 1986.



Guiding Health Care Solutions

Since 1993, NHA Services, Inc., has been an essential partner to Nebraska Hospital Association (NHA) members. We help hospitals and health care providers across the state strengthen their operational and financial performance, improve quality and outcomes, transform infrastructure and prepare for the future. We offer unparalleled opportunities for addressing the business challenges facing health care organizations. Utilizing our partners supports the NHA and benefits all NHA members. NHA Services is committed to be the first resource Nebraska health care providers turn to for access to workable, cost-effective solutions. Our partners undergo a strategic vetting process and approval by the NHA Services Board of Directors to ensure they provide the right products and services needed to respond to the changing health care landscape. Our preferred business partners have passed our highest standards for quality and service. At NHA Services, we're all about connecting hospitals and providers with the right companies to enhance efficiencies, lower costs and deliver exceptional health care quality. We work hard to find the best business solutions in the marketplace, so you can focus on doing what you do best – delivering exceptional, quality care.

For more information, contact Jon Borton, vice president, NHA Services, Inc. at (402) 742-8147 or jborton@nebraskahospitals.org.



The history of LMC Insurance & Risk Management dates back to 1865 when it was started as the general agency of Hawkeye Insurance Company. Today the company is the 59th largest broker in the United States and has been recognized by Insurance Journal as the 45th largest privately held P&C agency in the country. The company is independently owned by 49 active shareholders and employs over 280 insurance professionals. We are licensed in 48 states and offer a full range of insurance and risk management services. LMC Insurance & Risk Management is proud to be recognized as a "Best Practices" company by Reagan Associates, since 2011. Since 1955, we have been a Partner in Assurex Global. Assurex Global is the fifth largest U.S. broker with a national and international presence. This partnership has allowed LMC to serve our clients' needs anywhere in the world through our affiliate network of 600 offices in more than 50 countries.

For more information contact Ford Singbush, vice president, LMC Insurance & Risk Management at (515) 237-0138 or ford.singbush@lmcins.com