



Medical Record Chapter: Meeting the CMS Hospital CoPs and Access Requirements (W3049)

Dates: **Tuesday, September 19, 2023**

Time: **9:00 a.m. – 11:00 a.m. CT**

Speaker:

Laura Dixon, BS, JD, RN, CPHRM

Cost: \$195 to NHA members (Per hospital, no charge for additional lines. **Those individuals interested in viewing the recording must register separately at the Zoom link prior to the start of the webinar.** Zoom will send each individual registered an email containing an access code to view the recording.)

Course Curriculum

This program will cover in detail the Centers for Medicare & Medicaid Services (CMS) regulations and interpretive guidelines for medical records for Acute Care and Critical Access hospitals. There will also be a brief discussion of the Interoperability and Patient Access Rules. The law effectively grants patients immediate access to health information in their electronic medical record without incurring a charge. Certain records are excluded, and the rule establishes exceptions to “information blocking”. This rule and the implications for health care providers will be discussed.

This program will revisit information on HIPAA from the Office of Civil Rights, including the difference between patient access and when an authorization is needed.

There will also be a discussion on the standards that The Joint Commission changed to comply with the CMS Conditions of Participation (CoPs) requirements.

Other topics to be discussed include the CMS memo on texting, security of health information, history and physicals, and the Office of Inspector General (OIG) and CMS position on copy/paste in a medical record.

At the conclusion of this session, participants should be able to:

- Recall that CMS has specific informed consent requirements.
- Describe when a history and physical must be done and what is required by CMS and the Joint Commission.
- Explain both CMS and The Joint Commission's standards on verbal orders.
- Recite that CMS has standards for preprinted orders, standing orders, and protocols.
- Discuss when and by what circumstances health care providers can "block" patient/others' access to health information.

Who Should Attend:

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel

Faculty:

Laura A. Dixon served as the director of risk management and patient safety for the Colorado Region of Kaiser Permanente. Prior to joining Kaiser, she served as the director, facility patient safety and risk management and operations for COPIC from 2014 to 2020. In her role, she provided patient safety and risk management consultation and training to facilities, practitioners, and staff in multiple states.

Dixon has more than 20 years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services, and pain management. Prior to joining COPIC, she served as the director, Western region, patient safety and risk management for The Doctors Company in Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Dixon holds a Bachelor of Science degree from Regis University, RECEP of Denver, a Doctor of Jurisprudence degree from Drake University College of Law, Des Moines, Iowa, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing, Cedar Rapids, Iowa. She is licensed to practice law in Colorado and California.

This speaker has no real or perceived conflicts of interest that relate to this presentation.

Registration

<https://online.nebraskahospitals.org/events/event-registration/?id=779a40fa-034d-ee11-a81c-6045bdbf4455>