



WEBINAR

The Joint Commission 2022: Sentinel Event, Patient Safety Systems and More

(W2023)

Date: **Thursday, May 12, 2022**

Time: **9:00 a.m. – 10:00 a.m. CT**

Speaker:

Darlene Evans, MSN, RN, CPHQ – Nash Healthcare Consulting

Cost: \$195 (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

Target Audience

Chief Medical Officer, Chief Nursing Officer, Compliance Officer, Emergency Department Personnel, Joint Commission Coordinator, Medical Records, Quality Improvement personnel, Risk Manager, Legal Counsel

Course Curriculum

This program will show how hospitals can ensure compliance with the Joint Commission (TJC) sentinel event policy changes. TJC's patient safety system chapter will also be reviewed. The patient safety system chapter informs and educates hospitals about the importance of an integrated patient safety system. Though the chapter does not include new requirements, it does describe how current standards can be used to improve patient safety. The chapter also provides the direct link and framework between the accreditation standards and patient safety. The patient safety system chapter and the sentinel event policy are designed to be used together. The CMS hospital QAPI worksheet that discusses patient safety, adverse events, and medical errors will also be addressed in this webinar.

Learning Objectives

At the conclusion of this session, participants should be able to:

- Discuss TJC patient safety system chapter's aim to help hospitals improve quality of care and patient safety.
- Describe the Joint Commission sentinel event policy.
- Recall that CMS has a final worksheet on QAPI that includes a section on patient safety, adverse events, and medical errors.

Speaker Bio

Darlene Evans is a healthcare quality leader with more than 25 years of experience, specializing in clinical and regulatory operations management, accreditation readiness and response, staff training, and business development. With her expertise in Centers for Medicare and Medicaid Services, Joint Commission, and Healthcare Facilities Accreditation Program standards and her commitment to education and collaboration, Darlene has a proven track record of helping clients identify opportunities for improvement and achieve sustainable, long-term results. She has also helped lead organizations through projects in areas such as operational effectiveness, infrastructure, staffing and productivity, fiscal stewardship, leadership development, and care delivery.

Darlene previously served as the Senior Manager of Clinical Operations, Quality, Safety, and Performance Improvement with Quorum Health Resources. In this role, she provided consultative services to 150 client hospitals, including accreditation, quality, and Life Safety and Environment of Care assessments, and the implementation of operational process improvement tools and best practices, as well as other specialty patient quality and safety initiatives.

Previously, Darlene worked with the Joint Commission International as a hospital and ambulatory care accreditation surveyor for healthcare organizations in Turkey, India, Ireland, Saudi Arabia, UAE, and China. In addition to her consulting and surveyor experience, Darlene has served in full-time leadership roles including Chief Nursing Officer, Vice President of Patient Care Services, Assistant Vice President of Nursing Services, and Director of Quality Management and Education.

Darlene earned her master's and bachelor's degrees in nursing from Troy State University in Troy, AL. She has also taken courses in business and management and is Lean Six Sigma certified. Darlene is a Registered Nurse, a Certified Professional in Healthcare Quality, and a member of the American College of Healthcare Executives and the National Association for Healthcare Quality.

This speaker has no real or perceived conflicts of interest that relate to this presentation.