



**WEBINAR**

## **Advanced Directives: Ensuring Compliance w/CMS & TJC**

(Webinar T7048)

Date: **Thursday, September 17, 2020**

Time: **9:00 – 11:00 a.m. CT**

### **Speakers:**

Sue Dill Calloway

**Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 120 days after the webinar)**

### **Target Audience**

Chief Nursing Officers (CNO), Compliance Officers, Ethics Committee, Social Workers, Discharge Planners, Consumer advocate, Nurse Educator, all nurses with direct patient care, registration staff, Ethicist, Ethic Committee Members, Physicians, Chief Medical Officer (CMO), Nurse Educators, Nurse Managers, Nurse Supervisors, Risk Managers, Quality Improvement Director, Joint Commission Coordinator, Hospital Legal Counsel, Director of Registration, Palliative Care Physicians, Behavioral Health Staff, Psychiatrist, Patient Safety Officer, Outpatient and Emergency Department managers, OR director, hospice unit staff, patient safety officer, and Physicians

### **Course Curriculum**

If Centers for Medicaid and Medicare Services (CMS) or The Joint Commission (TJC) showed up tomorrow, would you be in compliance with the advance directive requirements? Did you know there was a federal law that addresses advance directives? Did you know that CMS reimburses some physicians for advance care planning, or that better end-of-life care can reduce readmissions?

Advance care planning is making decisions about the care a patient wants to receive if they become unable to speak for themselves. While it was a big step for

CMS to allow physicians to be compensated for advanced care planning, it is essential that practitioners understand the CMS advance directive requirements when doing advanced care planning.

This webinar will discuss the CMS hospital Conditions of Participation (CoPs) on advance directives along with The Joint Commission standards to help hospitals ensure compliance. The program will cover in detail advance directives such as living will, durable power of attorney, organ donation, mental health declaration, organ donor cards, patient advocates and do not resuscitate orders. It will discuss rights of patient representatives such as durable power of attorney (DPOA), support persons, parents or guardians. It will discuss the IHI conversation starter kit regarding discussions about end of life care, which has been downloaded over 100,000 times. We will also discuss how to talk to patients about end of life wishes, resources on advance care planning and the clinical prediction tool, Criteria for Screening and Triaging to Appropriate alternative care (CRISTAL), to identify dying patients.

## Learning Objectives

At the conclusion of this session, participant should be able to:

- Recall that the CMS Conditions of Participation has requirements for advance directives for hospitals
- Discuss that CMS will now pay physicians to do advance care planning
- Describe that the Joint Commission has standards on advance directives
- Explain what is required of hospitals under the federal law called the Patient Self Determination Act
- Discuss the CMS has now issued a deficiency report that shows the number of hospitals out of compliance with the advance directive standards
- Discuss that information on the hospital's advance directive policies must be given to inpatients, ED, observation, and same day surgery patients under the CMS CoP hospital manual

## Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for

risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

*The speaker has no real or perceived conflicts of interest that relate to this presentation*