



WEBINAR

Acute Care Hospital Conditions of Participation Series

(Webinar GA1006-1010 Jan-Feb 2021)

Dates: **Thursdays (Jan 21, Jan 28, Feb 4, Feb 11, Feb 18)**

Time: **9:00 – 11:00 a.m. CT**

Speaker:

Laura A. Dixon, President of Healthcare Risk Education and Consulting

Cost: \$875 to NHA members for the full series (per hospital, no charge for additional lines, recordings available up to 120 days after the webinar);
\$195 per session if registered separately.

Target Audience

CEOs, COOs, CFOs, nurse executives, accreditation and regulation director, nurse managers, pharmacists, quality managers, risk managers, healthcare attorneys, health information management personnel, social workers, dieticians, health information management, nurses, nurse educators, nursing supervisors, patient safety officer, infection preventionist, radiology director, laboratory director, emergency department directors, outpatient director, medication team, ethicist, director of Rehab (OT, PT, speech pathology, and audiology), OR supervisor, OR staff, CRNA, anesthesia providers, dietician, radiology staff, director of health information management, infection preventionist, dietician, activities director of swing bed patients, infection control committee members, pharmacists, and compliance officers.

Course Curriculum

Every hospital that accepts payment for Medicare and Medicaid patients must comply with the Centers for Medicare & Medicaid Services (CMS) Conditions of Participation (CoPs). The manual has interpretive guidelines that must be followed for all patients treated in the hospital or hospital-owned departments. Facilities

accredited by the Joint Commission (TJC), HFAP, CIHQ, and DNV GL Healthcare with Deemed Status must follow these regulations.

Sessions

January 21, 2021

Part One: Introduction, CMS Survey Memos, Surveyor Training Material, Hospital deficiency reports, CMS 3 worksheets, CDC Vaccine, OCR 1557, Required Education, Hard Hit Areas, Board and Medical Staff, Budget, Contracts, Emergency Services, Medical Records, Standing Orders, H&Ps

Learning Objectives: At the conclusion of part one, participants should be able to:

- Discuss how to locate a copy of the current CMS CoP manual
- Describe that a history and physical for a patient undergoing an elective surgery must not be older than 30 days and updated the day of surgery
- Discuss that verbal orders must be signed off by the physician along with a date and time

January 28, 2021

Part Two, Patient Rights: Advance Directives, Consent, Interpreters, Grievances, Exercise of Patient Rights, Disclosures, Privacy, Safety, Ligature Risks, Abuse and Neglect, Confidentiality, Restraints and Visitation

Learning Objectives: At the conclusion of part two, participants should be able to:

- Recall that CMS has restraint standards that hospitals must follow
- Describe that the patient has a right to file a grievance and the hospital must have a grievance policy and procedure in place
- Recall that interpreters should be provided for patients with limited English proficiency and this should be documented in the medical record
- Discuss the patients' rights regarding Advanced Directives

February 4, 2021

Part Three Nursing and Pharmacy

Learning Objectives: At the conclusion of part three, participants should be able to:

- Describe that medications must be given timely and within one of three blocks of time
- Recall that there are many pharmacy policies required by CMS
- Recall that a nursing care plan must be in writing, started soon after admission and maintained in the medical record
- Recall that the hospital must have a safe opioid policy approved by the MEC and staff must be educated on the policy

February 11, 2021

Part Four QAPI, Medical Staff, Dietary, Radiology, Lab, Utilization Review, and Facility Services

Learning Objectives: At the conclusion of part four, participants should be able to:

- Recall that CMS has patient safety requirements in the QAPI section that are problematic standards
- Discuss that a hospital can credential the dietician to order a patient's diet if allowed by the state

February 18, 2021

Part Five Infection Control, Discharge Planning, Organ, Surgery, PACU, Anesthesia, ED, Outpatient, Rehab, and Respiratory

Learning Objectives: At the conclusion of part five, participants should be able to:

- Discuss that CMS requires many policies in the area of infection control
- Describe that all staff must be trained in the hospital's policy on organ donation
- Recall that CMS has specific things that are required be documented in the medical record regarding the post-anesthesia assessment
- Recall that CMS has finalized the discharge planning worksheet and changes to the standards

Speaker Bio

Laura A. Dixon is the president of Healthcare Risk Education and Consulting. She previously served as the Director, Facility Patient Safety and Risk Management and Operations for COPIC from 2014 to 2020. In her role, Ms. Dixon provided patient safety and risk management consultation and training to facilities, practitioners and staff in multiple states.

Ms. Dixon has more than twenty years of clinical experience in acute care facilities, including critical care, coronary care, peri-operative services and pain management. Prior to joining COPIC, she served as the Director, Western Region, Patient Safety and Risk Management for The Doctors Company, Napa, California. In this capacity, she provided patient safety and risk management consultation to the physicians and staff for the western United States.

As a registered nurse and attorney, Laura holds a Bachelor of Science degree from Regis University, a Doctor of Jurisprudence degree from Drake University College of Law, and a Registered Nurse Diploma from Saint Luke's School Professional Nursing. She is licensed to practice law in Colorado and California. *The speaker has no real or perceived conflicts of interest that relate to this presentation.*