

Medical Staff Functions

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Objectives:

- Distinguish how your position participates in the process for evaluating compliance with internal and external requirements
- Recognize organizational commitment to quality
- Discuss stakeholders to promote quality and safety
- Manage consultative support to the governing body and clinical staff regarding their roles and responsibilities (e.g., credentialing, privileging, quality oversight, risk management)
- Development of the quality structure (e.g., councils and committees)
- Evaluate developing data management systems (e.g., databases, registries)

Pre-work:

- Bring peer review policies/bylaws

Agenda:

8:30 a.m. - 8:45 a.m.

Welcome – Updates, Program Overview

8:45 a.m. - 9:00 a.m.

Credentialing & Privileges

9:00 a.m. - 10:00 a.m.

Peer Review

- Quality Committee
- Utilization Review
- MD Scorecards
- Practitioner Quality Committee
- Internal vs External Peer Review

10:00 a.m. - 11:00 a.m.

Peer Review Continued

Chart Review Criteria for Sending Out Charts

11:00 a.m. - 11:15 a.m.

Break

11:15 a.m. - 12:00 p.m.

Health Information Exchange (HIE)

Prescription Drug Monitoring Program

Promoting Interoperability

12:00 p.m. - 12:30 p.m.

Lunch

12:30 p.m. - 1:15 p.m.

Data in Practice Assessment/Outcomes

- Monitoring through committees/utilizing data
- Internal peer review
- Credentialing
- ABS
- Tissue Review
- Medical Record Review
- Cancer Registries
- Physician scorecards

1:15 p.m. - 1:45 p.m.

Tips for Working with your Provider Data Presentation

- Quality Meeting

1:45 p.m. - 2:00 p.m.

Break

2:00 p.m. - 3:15 p.m.

Utilization Review

- Two-Midnight Rule
- Observation vs Inpatient
- Code 44
- Working with Providers

3:15 p.m. - 3:45 p.m.

How to Stay Positive as a Quality Leader and Why It is Important

3:45 p.m. - 4:00 p.m.

Wrap-Up Feedback

4:00 p.m. - 5:00 p.m.

Networking Event