



WEBINAR

CMS Utilization Review Standards (Webinar T7056)

Date: **Thursday, October 8, 2020**

Time: **9:00 – 11:00 a.m. CT**

Speakers:

Sue Dill Calloway

Cost: \$195 to NHA members (per hospital, no charge for additional lines, recordings available up to 60 days after the webinar)

Target Audience

Anyone involved with the UR process or anyone who is required to comply with the standards.

This could include the following:

Case managers, Utilization Review committee, transitional care nurses, social workers, discharge planners, chief nursing officer, compliance officer, risk manager, social workers, regulatory officer, physician advisor, UR nurses, Joint Commission coordinator, nurse educators, chief operating officer, chief executive officer, business office manager, health information director, billing office director, chief medical officer, nurses with direct patient care, all nursing directors and managers.

Course Curriculum

This program will cover the Centers for Medicare and Medicaid Services (CMS) hospital Conditions of Participation (CoPs) regulations for Utilization Review (UR). Every hospital that accepts Medicare and Medicaid reimbursement must be compliance with these standards. Compliance with the UR standards is also important to avoid penalties from the Recovery Audit Contractors (RACs) and other organizations such as the Office of Inspector General (OIG).

Preventing unnecessary readmissions is essential to both improving the quality and reducing the cost of patient care. Hospitals that have a higher rate of

readmission now receive less money from CMS. This is why there is increased surveillance activity in the area of discharge planning and the need to establish medical necessity, especially in light of the RAC program.

This webinar will discuss what is typically found in a UR plan and why hospitals get cited by CMS, including examples from deficiency reports. It will cover the new website to get the CMS manuals and the new email address for sending questions directly to CMS.

Learning Objectives

At the conclusion of this session, participant should be able to:

- Recall that the hospital must have a UR plan
- Discuss the importance of documentation of medical necessity by the physician in the medical record
- Describe that hospitals are required to have a UR Committee
- Recall there are three revised tag numbers

Speaker Bio

Sue Dill Calloway is president of Patient Safety and Healthcare Consulting and Education company, where she focuses on medical legal education, especially Joint Commission and the CMS hospital CoPs regulatory compliance. She also lectures on legal, risk management and patient safety issues. Previously, Sue was a director for risk management and patient safety for the Doctors Company. She was the VP of legal services at a community hospital and served as the privacy officer and the compliance officer. She was also a medical malpractice defense attorney for 10 years and has three nursing degrees in addition to a law degree.

She is a well-known lecturer and the first in the country to be a certified professional in CMS. She has written 102 books and thousands of articles.

The speaker has no real or perceived conflicts of interest that relate to this presentation